

mySKY HDi

High-Definition
Personal Digital Recorder

user guide



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Welcome to MY SKY HDi

Thank you for choosing SKY. This User Guide provides you with instructions on how to use *MY SKY HDi* and its remote control.

❖ MY SKY HDi

MY SKY HDi (SKY Digital's Personal Digital Recorder) receives digital information via satellite, decodes this information and sends it to your TV.

This includes all the SKY Digital services - from SKY Digital channels and the SKY Digital guide, to SKY Box Office, SKY ARENA, and SKY Games.

As well as this, *MY SKY HDi* allows you to record and play back TV programmes - allowing you to timeshift your favourite shows to a time when it is convenient for you to watch them! The On Demand feature allows you to view (and purchase), using your SKY remote control, programmes that have been downloaded onto the *MY SKY HDi* hard disk by SKY. You can even use *MY SKY HDi* to rewind or pause live TV - then resume watching from the rewind or pause point and fast-forward to catch up with live TV.

MY SKY HDi is intended for timeshifting your viewing and not for permanent storage or as an archive. Programme suppliers may require SKY to set time restrictions on some recorded content. Your Planner will tell you if your recorded content has an expiry date and give you advance warning before it expires.

Your recordings will be lost if a hardware fault develops in the *MY SKY HDi* decoder or SKY Card, or if a major software upgrade requires a reformat of the hard disk. Recordings cannot be transferred between multiple *MY SKY HDi* units.

All *MY SKY HDi* functions require a current SKY Digital subscription.

MY SKY HDi has an internal hard disk. It also has the ability to tune to multiple digital channels at once, which allows you to record two digital channels while watching a different one, or while using an Active service such as Games.

❖ Updates to MY SKY HDi

From time to time, *MY SKY HDi* may be updated. Updates will usually occur automatically. You should not unplug *MY SKY HDi* from the power point unless instructed to do so, as this may affect the installation and the availability of any updates which may occur.

Updates provide enhanced features and new screens may become available. Although any new screens may look a little different from those described in this User Guide, you will be able to use the same techniques (e.g. highlight and select) to navigate around the screens.

❖ Getting in touch with SKY

If you have any questions about your new SKY service please call your Service Provider.

www.sky.co.nz

0800 759 007






For your safety

MY SKY HDi has been manufactured to meet international safety standards. To obtain the best results and operate MY SKY HDi safely it is important that you read the safety instructions below. The model number, serial number and electrical rating of MY SKY HDi are on a label on its base.

If you have any doubts about the installation, operation or safety of MY SKY HDi, please consult SKY.

WARNING!

Remember that contact with 230V AC power can be lethal or can cause a severe electric shock. To avoid this risk:

-  **Never remove the top cover from MY SKY HDi as there are high-voltage live parts inside. There are no user-serviceable parts inside MY SKY HDi.**
On the rear panel of MY SKY HDi there is a tamper-evident label that states “Warranty void if broken or removed”.
-  **Make sure that all electrical connections are safe and secure.**
-  **Do not connect any of your equipment (MY SKY HDi, TV, video recorder etc.) to the power supply until you have properly connected all the other leads.**
-  **Disconnect MY SKY HDi from the power supply (by switching off the power at the power point and then disconnecting the MY SKY HDi power lead from the power point on the wall) before you disconnect any other equipment from its rear panel.**
-  **Never push anything into the holes, slots or other openings of MY SKY HDi's case (except your SKY Card, into its correct slot).**

CAUTION!

- ✓ To ensure a free flow of air around MY SKY HDi, allow at least 5 cm of space above and around MY SKY HDi.
- ✓ Use only a dry cloth to clean MY SKY HDi. Never use detergents etc.
- ✗ Never stand MY SKY HDi on soft furnishings or carpets. Do not cover any ventilation slots.
- ✗ Do not place MY SKY HDi in an unventilated cabinet or on top of a unit which emits heat (e.g. an amplifier).
- ✓ If MY SKY HDi is placed with other items of audio/video equipment in a cabinet, make sure **all** items have sufficient space all around them, to allow ventilation and prevent overheating.
- ✗ Do not use or store MY SKY HDi in hot, cold, damp or dusty places.
- ✗ Do not put anything on MY SKY HDi which might drip or spill into it. Never stand objects filled with liquids, such as vases, on top of MY SKY HDi.
- ✗ Never place naked flame sources, such as lighted candles, on or adjacent to MY SKY HDi.
- ✗ To avoid possible damage to the internal hard disk, do not pick up or otherwise move MY SKY HDi while it is connected to the mains supply. If you want to move MY SKY HDi, first stop any recording, then put MY SKY HDi into standby and wait 60 seconds before disconnecting it. You should handle MY SKY HDi carefully, as any damage you cause to the internal hard disk (or any other component) will invalidate your warranty.
- ✓ If you move MY SKY HDi between different locations at different temperatures, allow it to reach room temperature before you apply power to it.

Getting started

❖ Switching + on and off

Whenever you are not using *MY SKY HDi* you should put it into standby. You should not unplug it or switch it off at the power point, unless instructed to do so.

- ◆ To put *MY SKY HDi* into standby, press **⏻**.

The standby light on the front panel shines **red**.

- ◆ To take *MY SKY HDi* out of standby and switch it on, press **SKY** (or **⏻** again).

The standby light on the front panel shines **blue**.

Note

You can also press **guide**, **box office**, **active** or **planner** to take *MY SKY HDi* out of standby.

❖ Changing channel

You can change the channel by using:

- ◆ the **ch +** and **ch -** buttons;
- ◆ the **number** buttons (channel numbers are always three digits, for example press 008 to select channel 8);
- ◆ the **back** (**↶**) button to remove any on-screen display, then, when the screen is clear, press the **back** (**↶**) button again to take you to the previous channel you were viewing; or
- ◆ one of the on-screen methods described in the following sections.

When you change channel, a banner (the *i-search banner*) appears briefly to show information about the channel. It automatically disappears after a few moments, or you can press **back** (**↶**) to remove it immediately.

For more information about the *i-search banner*, see page 7.

Blocked channels

Sometimes you might change channel to a blocked channel or programme. This means the channel or programme has been restricted by your Parental Control settings, so you will not be permitted to view it simply by changing channel to it.

To unblock the channel or programme, you will need to enter your PIN. For more information, see page 53.

❖ Changing the volume

- ◆ To change the volume, press **vol +** or **vol -**.
- ◆ To turn the sound on or off, press **mute** (**🔇**).

Getting started

❖ What is the SKY Digital Guide?

The SKY Digital Guide helps you to experience the most out of SKY. It is an easy-to-use on-screen guide to your SKY service. All of the SKY Digital Guide features are controlled by using your SKY remote control. The SKY Digital Guide allows you to:

- ◆ watch programmes and at the same time find out what is showing on other channels;
- ◆ see on-screen TV programme listings seven days ahead;
- ◆ purchase SKY Box Office & SKY On Demand movies, and SKY ARENA events;
- ◆ set reminders for future programmes using the Personal Planner;
- ◆ set *MY SKY HDi* to record programmes on now or showing in the future;
- ◆ watch programmes you have recorded;
- ◆ access a range of Active Services, such as games you can play using your remote control;
- ◆ change settings on *MY SKY HDi*, including the Parental Control settings, to make sure *MY SKY HDi* works how you want it to.

Getting started

❖ Using your SKY remote control with the SKY Digital Guide

Whichever section of the SKY Digital Guide you are looking at, you always use your remote control in the same way.

- ◆ To display any section of the SKY Digital Guide, press the corresponding button on your remote control, for example, to display SKY Box Office, press **box office**.
- ◆ To display the Setup screen, to alter *MY SKY HDi*'s settings, press **setup**.

- ◆ Use the **arrows** to move the highlight around the screen, then to choose the highlighted item, press **select**.
- ◆ On many of the SKY Digital Guide screens, you use the **colour** buttons to choose options or change the display. When a colour button is displayed next to an option, press the same colour button on your SKY Remote Control to choose that option.
- ◆ Press the **number** buttons to enter numbers on the screen. You can also use the number buttons as a short-cut, whenever a numbered list is shown.

You can use the **number** buttons to write the letters and symbols marked on the buttons onto the screen. Press the button once for the first letter, and again for the next letter, until the letter you want is displayed (similar to sending text messages with your mobile phone).

- ◆ To see information about a highlighted programme, press **i**.
- ◆ To remove any screen and go back to the previous SKY Digital Guide screen, press **back** (↶).
- ◆ When full screens of listings are displayed, you can press **ch +** and **ch -** to 'page up' and 'page down' a full screen of listings.
- ◆ To return to watching digital television, press **SKY**.



Getting started

❖ Using your SKY remote control to record and watch programmes

The buttons on your SKY remote control that you use to record and watch programmes are towards the centre of your remote control and are described below. These buttons can be used in the same way in various places, for example, you can press **R** to record while you are watching TV, or when a programme is highlighted in the Guide, Box Office or Personal Planner. The full range of possibilities with these buttons are described throughout this User Guide.



- ◆ To record a programme, press **R**.
- ◆ To rewind a programme, press **rewind** (◀◀).
- ◆ To pause a programme or start a 'Live Pause' recording, press **pause** (||).
- ◆ To play a recorded programme, or restart a paused programme, press **play** (▶).
- ◆ To fast forward a recorded programme, press **fast forward** (▶▶).
- ◆ To stop playback of a recorded programme, press **stop** (■).



Getting started

❖ Using the i-search banner

You can display the i-search banner to find out:

- ◆ what is showing on any channel, now and later on;
- ◆ more about a programme you are interested in.

You can then use the i-search banner to:

- ◆ tune to a programme you want to watch;
- ◆ record the programme you are watching, or a programme on a different channel;
- ◆ set a reminder for a future programme;
- ◆ set *MY SKY HDi* to record a future programme.

While the i-search banner is displayed, you can continue to watch the current channel.

Displaying the i-search banner

To display the i-search banner, press *i* (or **select**).



To see the programmes showing on different channels, press ▲ or ▼ to scroll through the channels.

To see what programmes are on at different times, for up to the next six hours, on the channel listed in the i-search banner, press ► or ◀ to scroll through the times.

To display the i-box, to show more information about the current or next programme on any channel, press *i* again (see page 9).

To remove the i-search banner without changing channel, press **back** (↶), or wait a few moments - it disappears automatically.

Getting started

Watching a programme

If you see a programme you want to watch, press **select**.

If the programme is on now, *MY SKY HDi* tunes to it automatically; if it is on at a later time, a reminder will be set.

Instantly recording a programme

If you see a programme in the i-search banner that you want to record, press **R** to record it.

If the programme is on now, *MY SKY HDi* starts recording instantly. If it is on at a later time, *MY SKY HDi* will record the programme when it starts.

An R symbol (see right) appears on the i-search banner, next to the programme, to show you the programme is selected for recording. The programme is also added to your Personal Planner (see page 23).

For more information about recording programmes and using your Personal Planner, see 'Personal Planner' on page 23 and 'Recording programmes' on page 31.



Record
symbol

Note

If you are using Instant Rewind (see page 12) when you press **R**, the recording will start from the earliest point in the programme that you could rewind to. Depending on your settings, this may be up to 60 minutes before live TV.

Setting a reminder

If you see a programme in the i-search banner that you want to watch, but it is on at a later time, press **select**.

MY SKY HDi sets a reminder for you. This means, the programme is added to your Personal Planner (see page 23) and a clock symbol (see right) appears on the i-search banner, next to the programme, to show you the programme has been added to your Personal Planner.

When the programme is about to start, a reminder message displays to let you know.



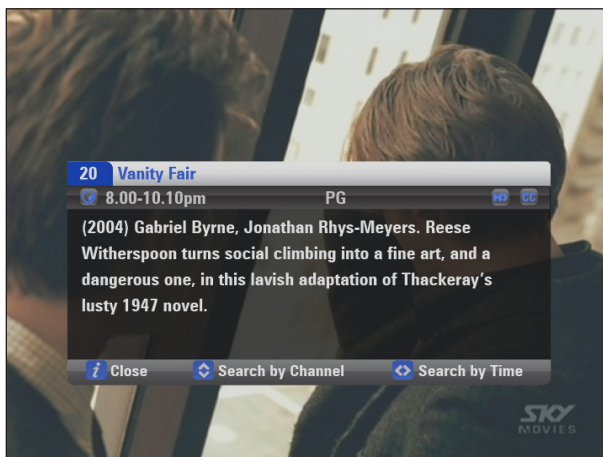
Reminder
symbol

Getting started

❖ Displaying the i-box

While the i-search banner is displayed, you can view the i-box, which gives extra information about the programme listed in the i-search banner.

- ◆ While the i-search banner is displayed (see page 7), to view the i-box, press *i*.



The i-box includes a programme synopsis (summary) and codes and symbols which provide you with additional information about the programme. These are explained below and on page 10.

- ◆ To remove the i-box, press *i* again.

Viewing Closed Captions










Closed Captions are a transcription of the audio soundtrack, displayed on-screen. If Closed Captions are available you can choose whether you wish to see them or not - (see page 49 or page 70). The Closed Captions symbol (see page 10) appears on the i-search banner and i-box when Closed Captions are available.

Codes and symbols in the programme information screens

The i-box may include symbols and codes giving particular information about programmes.

The list on page 10 provides an explanation of these symbols and codes.

Getting started

Symbols	Explanations
	The start and finish times of the programme.
	Classification symbol (see below for classification codes).
	The programme is shown in High Definition.
	The programme is shown in widescreen format.
	Closed Captions are available for this programme. (For more information about Closed Captions, see pages 49 and 70.)
	Subtitles are available for this programme.
	Dolby Digital. If you have used the Digital Audio Outputs on the back of MY SKY HDi to connect to your audio equipment that is Dolby Digital capable, you will experience enhanced sound on this programme.
	Shows that a reminder has been set for the programme.
	Shows that the programme has been selected for recording.

Classification codes

G	Approved for general exhibition.
PG	Parental guidance recommended for young viewers.
M	Suitable for mature audiences.
16	Approved for exhibition only to persons 16 years and over.
18	Approved for exhibition only to persons 18 years and over.

Content codes

C	Content may offend
L	Language may offend
V	Contains violence
S	Sexual content may offend

Getting started

❖ Using Live Pause

While you are watching a TV programme, you can pause it at any moment you want - just press **pause** on your SKY remote control.

The TV picture and sound 'freeze', and MY SKY HDi starts recording the programme.



When you want to continue watching the programme from the Live Pause point, press **pause** again, or press **play**.

A symbol briefly appears on-screen (see right). The number shows the number of minutes you are 'behind' the actual live TV programmes.

While you are watching the Live Pause recording, you can use **pause**, **play**, **fast forward** and **rewind** to move through the recording.

Symbols display on your TV screen to show you what is happening (see page 89), and the lights on the playback indicator light up (see page 76). If you rewind back to the start of the recording, the picture freezes. If you fast forward to the end of the recording, MY SKY HDi takes you back to normal TV viewing.

While you are watching the Live Pause recording, MY SKY HDi continues recording the programme until it finishes. However, you can press **SKY** at any point to stop Live Pause and resume normal TV viewing.

If you change channel, or launch an interactive application, Live Pause will stop and any recording via Live Pause or Instant Rewind (see page 12) is deleted.

Note

When you use Live Pause MY SKY HDi caches the programme, but it is not added to your Personal Planner. To record the programme to your Personal Planner, to watch it in the future, press the **record** button (see page 29).



-10mins

Live Pause
playback symbol

Getting started

❖ Using Instant Rewind

The Instant Rewind feature is factory set to 60 minutes, (see pages 60 to 63 to change). If the feature is set to 5, 15, 30 or 60 minutes, at any time you are watching TV, you can rewind the programme you are watching to catch something you missed. Note, if you change channels the cached recording is deleted and *MY SKY HDi* begins another cached recording of the channel you changed to.

- ◆ To start Instant Rewind, press **rewind** on your SKY remote control. Depending on your settings, you can rewind up to 60 minutes before live TV. You can increase the rewind speed by pressing **rewind** again. (To slow down the rewind speed, press **fast forward**.)
- ◆ When you reach the point you want to watch from, press **play**. A symbol briefly appears on-screen (see right). The number shows the number of minutes you are 'behind' the actual live TV programme.

You can continue watching the entire programme from that point - *MY SKY HDi* will continue recording until the end of the programme. Or you can press **fast forward** to catch up with normal TV again.

While you are watching an Instant Rewind recording, symbols display on your TV screen to show you what is happening (see page 89), and the lights on the playback indicator light up (see page 76).

You can press **SKY** at any point to stop Instant Rewind and resume normal TV viewing.

If you change channel Instant Rewind will stop.

Closed Captions are not available whilst you are using Instant Rewind.

Note

The Instant Rewind feature is 60 minutes by default. To change Instant Rewind settings, see page 60.

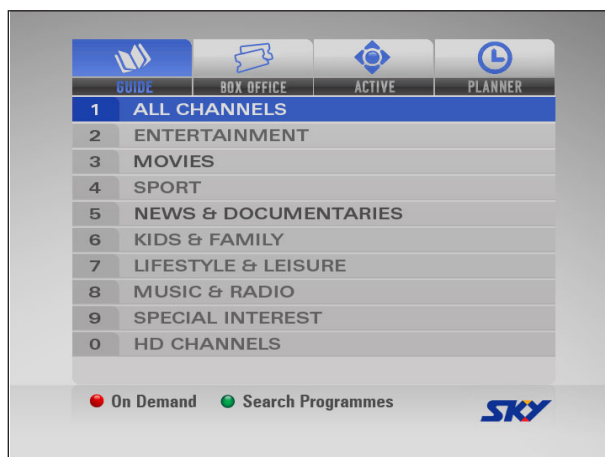


Instant Rewind
playback symbol

❖ Guide

The Guide provides you with a listing of all programmes available on all channels for up to seven days, making it easy to find the programmes you want to watch.

- ◆ To see your Guide, press **guide** on your SKY remote control.



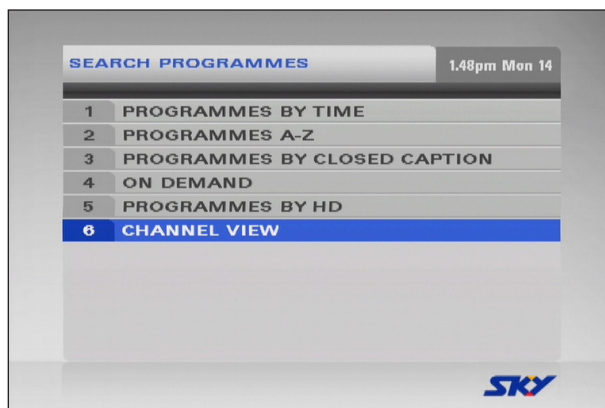
TV listings are displayed as follows:

- ◆ **All Channels** - all programmes on all channels for today and the week ahead, listed by channel number.
- ◆ **Entertainment, Movies, Sport, News & Documentaries, Kids & Family, Lifestyle & Leisure, Music & Radio, Special Interest and HD Channels** - programmes for up to seven days, in the channel genres shown, listed by channel number.

Note

To view HD programmes you must have an HD Ticket.

You can access the On Demand service by pressing the **red** button on your SKY remote control (see page 17 for further information) or alternatively Search Programmes by pressing the **green** button – see below.



Finding a programme

There are a number of ways to search for a programme. You can search by full listings, channel genre by channel, or programme genre by time, to name a few.

For further search options, press **guide** on your SKY remote control then press the **green** button. The Search Programmes menu will then be displayed.

From here you can then select different ways of searching for programmes.

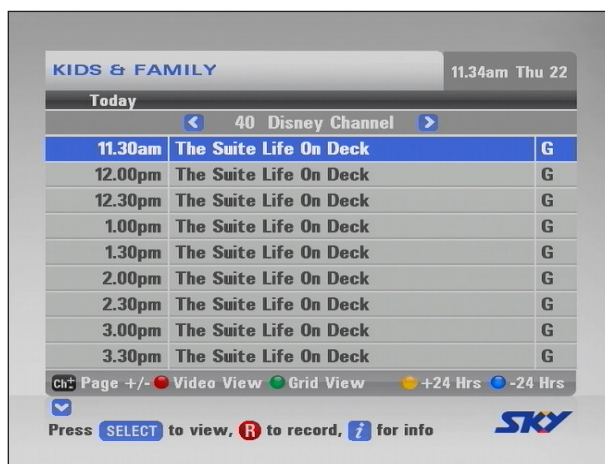
Searching by All Channels

- ◆ To choose a programme from the full listings, press **guide** on your SKY remote control, highlight 'All Channels' then press **select**. The All Channels screen appears. The current live channel is displayed in the quarter screen at the top right of your screen.



The start times and the day are shown at the top of the listings.

- ◆ To see what programmes are on at different times, press ► or ◀.
- ◆ To move through the list of channels, press ▲ or ▼.
- ◆ You can use the **red** button to turn off the quarter screen video and display the full page channel listings. Press **red** again to go back to quarter screen view.
- ◆ To view listings for an individual channel, press the **green** button to switch to ChannelView. In ChannelView you can view a channel's listings by entering the 3-digit number of that channel. Press **green** again to go back to the full page listings view, or press **red** to go back quarter screen view.



- ◆ Use the **yellow** (+24 hours) and **blue** (-24 hours) buttons on your remote control to move forward and backwards by 24 hours through the channel listings.
- ◆ Use the **ch +** and **ch -** buttons on your remote control to see the previous or next section of the channel listings.
- ◆ To display the i-box (see page 9), press **i**.
- ◆ To remove the All Channels listing, press **back** (⏮) or **SKY**.

If you have booked a programme for recording, it will be highlighted in red in your guide:



Searching by Channel Genre

If you know what type of channel you want to watch, you can search by channel genre, such as Sport.

- ◆ To choose a programme by channel genre, press **guide**, highlight a channel genre then press **select**. The listings screen for that channel genre appears.

You use this screen in the same way as the All Channels screen.

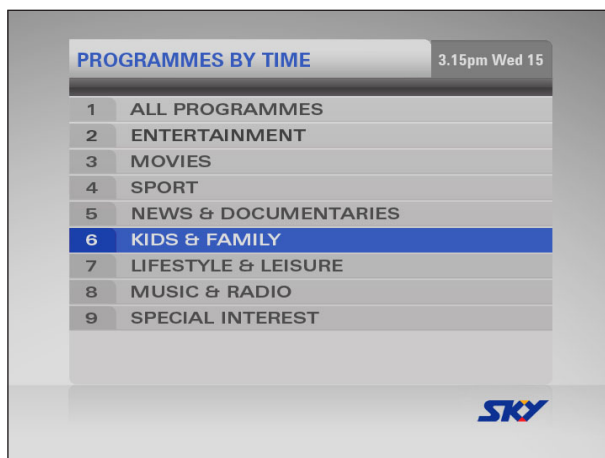
SKY Digital Guide

Searching by Time

If you want to see a list of all the programmes showing at a particular time, you can search by programme time.

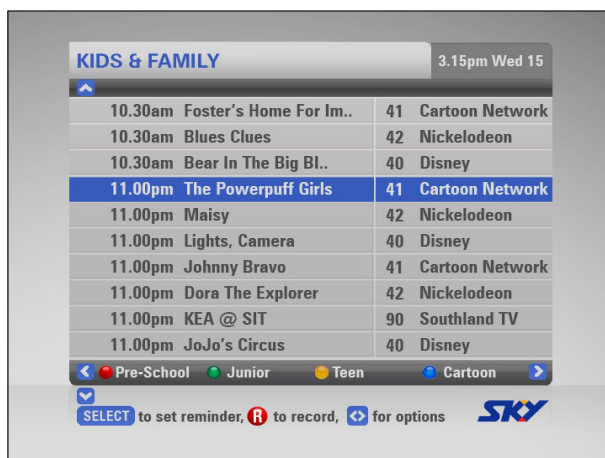
- ◆ To choose a programme by time, press the **guide** button on your remote control, then press the **green** button for Search Programmes. Select the 'Programmes By Time' option from the menu.

The Programmes By Time screen appears.



Highlight one of the programme genres listed, then press **select**.

The listings screen for that programme genre appears, with the programmes listed in the order they are showing.



To move through the list of programmes, press **▲** or **▼**.

On some screens you can choose to view by sub-genre. Press a colour button (shown at the bottom of the screen) to choose the sub-genre you want.

Different sub-genres may be available. Press **◀** or **▶** to view all the available sub-genres.

Choosing a programme to watch or set a reminder for

When you see a programme you want to watch, highlight it then press **select**.

If the programme is on now, *MY SKY HDi* tunes to it immediately.

If the programme is on later, *MY SKY HDi* sets a reminder for you.

Your Personal Planner appears, showing the programme you have just added, together with a reminder symbol next to it (see right). For more information about your Personal Planner, see page 23.



Reminder
symbol

Choosing a programme to record

When you see a programme you want to record, highlight it then press **R**.

If the programme is on now, *MY SKY HDi* starts recording instantly. If it is on at a later time, *MY SKY HDi* will record the programme when it starts.

Your Personal Planner appears, showing the programme you have just added, together with an R symbol next to it (see right). For more information about your Personal Planner, see page 23. For more information about recording programmes, see page 31.



Record
symbol

To redisplay the Guide, press **back** (↶).

Notes

Some programmes may be 'SKY Box Office or SKY ARENA' programmes, which means you need to purchase the programme before you can watch or record it. If this is the case, you will see a message with the programme details and purchase price. For more information, see page 20.

If you choose a programme that is on a channel to which you do not currently subscribe, a message will display to explain how you can include the channel in your subscription.

On Demand

❖ On Demand

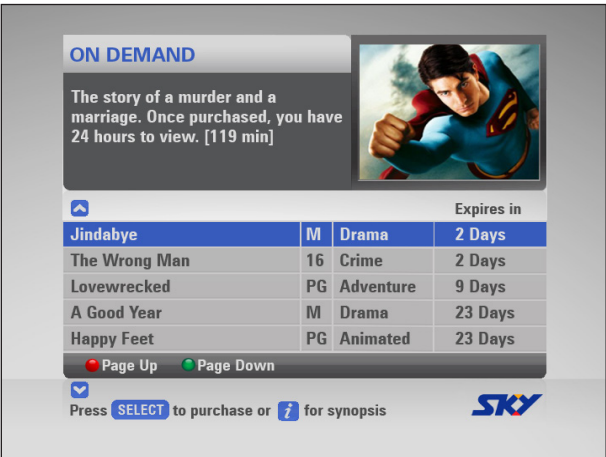
The viewing of exciting new events and programmes has been made even simpler by SKY, with the introduction of On Demand.

On Demand allows you to view (and purchase), using your SKY remote control, movies, sports, events and adult programmes that have been downloaded onto the *MY SKY HDi* hard disk by SKY.

To do this, simply press the **red** button from the Guide menu, or press **box office** on your remote control then select On Demand.

The On Demand screen will then show a list of the latest On Demand content available on your *MY SKY HDi* hard disk, including:

- ◆ **Synopsis** – a brief description of the programme details
- ◆ **Quarter screen** – a video preview of the programme;
- ◆ **Title** – the title of the programme;
- ◆ **Classification** – the classification for the programme (see page 10 for further information on classifications);
- ◆ **Genre** – the programme genre e.g. Adventure, Crime;
- ◆ **Expires in** – how many days until the content is deleted from *MY SKY HDi*'s hard disk.

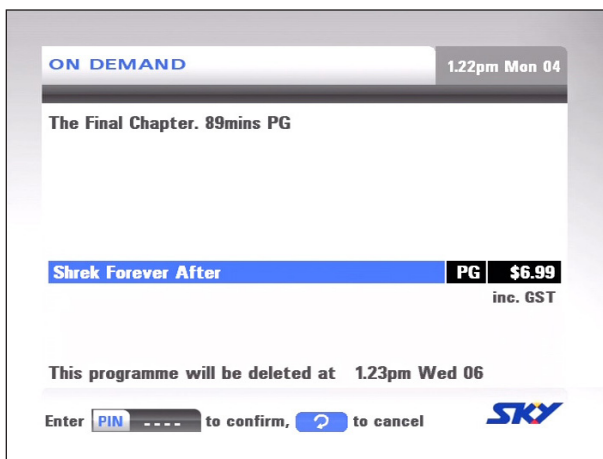


Purchasing an On Demand programme

You may need to purchase a programme before you can view it.

To do this:

1. From the On Demand screen, highlight a programme using **▲** and **▼**.
2. To display more information about a programme, press **i** (see page 9).
To remove the information, press **back** (**↶**).
3. If you want to watch the programme, press **select**.
4. The screen that appears next asks for your PIN to confirm (see page 52 for further information) and displays the purchase price.



5. Enter your PIN using the **number** buttons.
6. The programme has now been purchased and can be viewed.

Watching an On Demand programme

Typically, when you have purchased an On Demand programme you have 24 hours to view it, after which the programme will expire, for example Pay Per View Movies.

During this 24-hour period you can view the programme as many times as you like and use the *MY SKY HDi* playback features e.g. Fast Forward, Rewind, Pause, Stop and Resume.

If you return to the On Demand programme listings you will find that, for the purchased programme, the 'Expires in' column has turned red. This indicates that the programme has been purchased.

Note

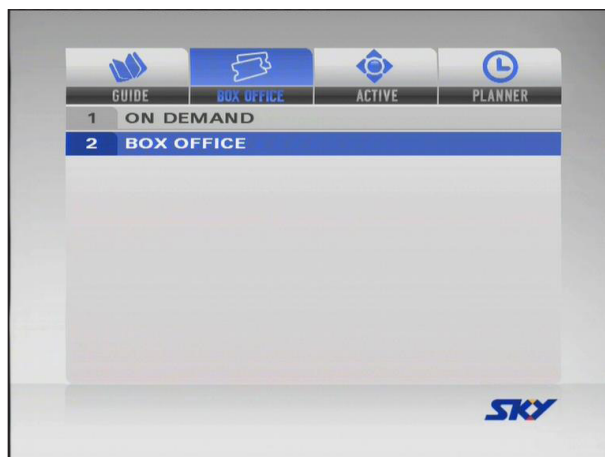
Purchased On Demand programmes will not appear in your Personal Planner.

SKY Box Office / SKY ARENA

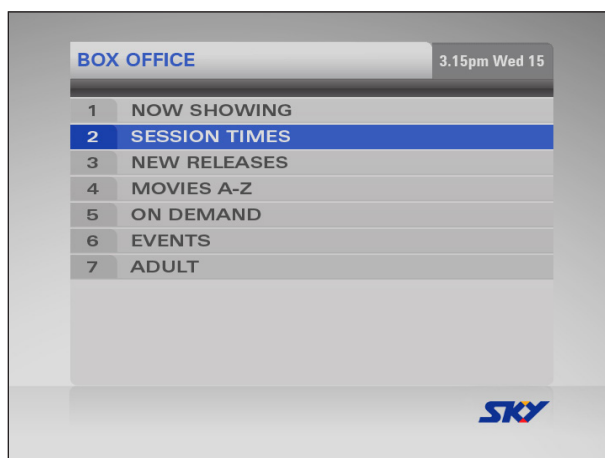
❖ SKY Box Office

Like On Demand, you can use your remote control to order a wide range of programmes through SKY Box Office.

To look at the SKY Box Office screen, first press **box office**.



Then, highlight option 2 and press **select**. The following screen appears:



The listings may vary, depending on what is available from SKY Box Office. For example, you may be able to select from:

- ◆ **Now Showing** - movies on now or starting within the next three hours;
- ◆ **Session Times** - movies showing over the next three days;
- ◆ **New Releases** - the latest movies available on SKY Box Office;
- ◆ **Movies A - Z** - movies listed in alphabetical order;
- ◆ **On Demand** - the latest content downloaded onto your MY SKY HDi hard disk by SKY;

- ◆ **Events** - SKY ARENA events such as concerts or sports events;
- ◆ **Adult** - Adults Only programmes.

Purchasing a Pay-Per-View

You can order a SKY Box Office programme to watch or record as follows:

1. From the SKY Box Office screen, choose a SKY Box Office listings screen, (highlight your choice then press **select**).
2. Use the **arrows** to highlight a programme.
3. If you want to display the i-box, press **i** (see page 9). To remove the i-box, press **back** (↩).
4. If you want to watch the programme, press **select**. (If the programme is starting later, *MY SKY HDi* will set a reminder for it.)
If you want to record the programme, press **R**.

Information about the programme you have selected will then be displayed, including the start time, channel and purchase price.

5. If there is more than one start time available, use the **arrows** to select the start time you want, then press **select**.
(If you wish to choose a different programme, press **back** (↩) to view more choices, then choose a different programme and press **select**.)
6. When you have decided on your programme and start time, to continue with the purchase, press **select**.

If you have used Parental Control (see page 52) to set viewing or purchase restrictions, you may need to enter your PIN.

7. If you need to enter your PIN, use the **number** buttons to enter it.

Watching a Pay-Per-View

If you pressed **select**, and the programme is about to start, *MY SKY HDi* tunes to it.

If the programme is on at a later time, it is added to your Personal Planner. A reminder will appear when the programme is about to start.

- ◆ Press **select** to watch the programme. (If you prefer, you can press **R** to record the programme instead - see the next section.)

Recording a Pay-Per-View

If you pressed **R**, and the programme is about to start, *MY SKY HDi* starts recording.

If the programme is on at a later time, it is added to your Personal Planner. *MY SKY HDi* then records it at the chosen time.

For full information about recording programmes, see page 32.

Watching recordings of programmes

If you have recorded a Pay-Per-View programme, but not yet watched it, it remains in your Personal Planner for a fixed amount of time before it is deleted. Some programmes may remain in your Personal Planner for up to seven days if you do not view them.

Note

If you do not watch the programme, *MY SKY HDi* will automatically delete the recorded programme at the specified time.

You will be charged for the programme when you begin playing back the recording. Once you start playing a Pay-Per-View recording, you will have a period of time in which you can watch it as many times as you like, at no extra charge. You may be allowed to play a SKY Box Office movie for 24 hours. When this time period is up, *MY SKY HDi* will automatically delete the recording.

The amount of time you have left to watch, or begin watching a recording is shown on the programme's i-box.

Notes

As an alternative to using the Box Office listings, you can use the Guide (see page 13) or i-search banner (see page 7) to choose a SKY Box Office programme. Press **select** to choose the programme and then follow the instructions on the previous page, starting from step 3.

To order Pay-Per-View programmes via your SKY remote control, *MY SKY HDi* must be connected to your telephone line. This will have occurred as part of your SKY installation process.

Personal Planner

❖ Personal Planner

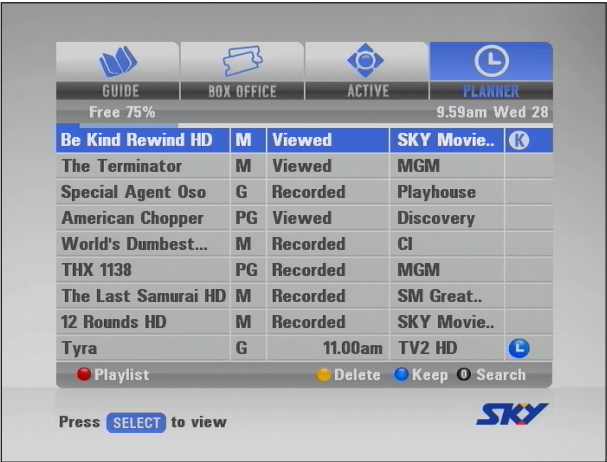
Your Personal Planner helps you plan all your TV viewing. It shows:

- ◆ All the programmes you have recorded, and tells you whether or not you have watched them;
- ◆ All the programmes you have set *MY SKY HDi* to record in the future;
- ◆ All the programmes for which you have set a reminder.

It also allows you to select programmes to 'Keep', and to create a Playlist so you can playback a sequence of recorded programmes.

Whenever you record a programme, choose a programme to record later, or set a reminder, it is automatically added to your Personal Planner (unless there is a clash - see pages 30 and 33).

To view your Personal Planner, press **planner** on your remote control.



Your Personal Planner provides the following information about the listed programmes:

- ◆ The name of the programme and the channel it is on;
- ◆ The day and start time for future programmes;
- ◆ The classification code (if available);
- ◆ If the programme has been recorded, information about the recording is shown, as follows:

Recording - the programme is currently being recorded;

Recorded - the programme has been recorded in full (but has not yet been watched);

Part recorded - part of the programme was recorded (but has not yet been watched). To find out why only part of the programme was recorded, highlight the programme, then press *i* to display the programme's i-box.

Personal Planner

Viewed - you have watched all or part of a programme. This may be a fully-recorded or part-recorded programme, or even one that is still recording.

Failed - you selected the programme for recording, but the programme did not record. To find out why, highlight the programme, then press *i* to display the programme's i-box.

Clashed - you selected the programme for recording, but it did not record because it clashed with another recording. For more information about recording clashes, see page 33.

Playlist - you have selected a recorded programme for sequential playback. For more information, see page 42.

You can display the i-box to see extra information about a highlighted programme:

- ◆ Press *i* to display the i-box.

More details about the i-box are on page 9. In addition to the standard information, the i-box for a recorded programme shows information about the status of the recording, the time the recording was made, and the disk space used by the recording.

- ◆ To remove the i-box, press *i* again.

If the list of programmes is too long to see all at once, you can use the **ch +** and **ch -** buttons to see the next or previous page of your Personal Planner.

Note

The number of recordings is limited only by the disk space available.

Symbols in your Personal Planner

The following symbols may appear next to items in your Personal Planner:

Reminder symbol - shows that the programme has been selected for a reminder.



Record symbol - shows that the programme has been selected for recording.



Keep symbol - shows that a recorded programme or a programme selected for future recording has been marked to 'Keep'. This means that the programme will not be automatically deleted, for example when MY SKY HDi's disk is nearly full.



Series Link symbol - shows that the programme is one of a series and you have selected it for Series Link. For more information, see page 25.



Remote Booking symbol - shows that a programme has been remotely booked.



Using your SKY remote control's colour buttons

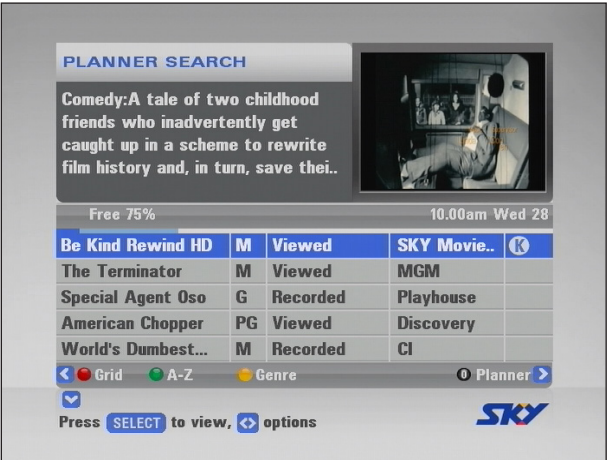
Depending on the programme that is highlighted in your Personal Planner, you may be able to use the **colour** buttons on your remote control to select one or more of the following. If a colour button is available, the option is shown at the bottom of the screen.

- ◆ If the highlighted programme is a recorded programme, you can press the **red** 'Playlist' button to add the programme to your Playlist (see page 42).
- ◆ If the programme is part of a series, you can press the **green** 'Series Link' button to make sure the following episodes are automatically added to your Personal Planner (see page 26).
- ◆ You can press the **yellow** 'Delete' button to remove any programme from your Personal Planner (see page 26).
- ◆ You can press the **record** button to change a programme reminder into a future recording or a future recording into a reminder.
- ◆ If the highlighted programme is a recorded programme, or has been selected for future recording, you can press the **blue** 'Keep' button to mark it to 'Keep'. This means that the programme will not be automatically deleted, for example when MY SKY HD's disk is nearly full. You can also press the **blue** button to remove the 'Keep' setting, but note that if Kept programmes are PIN-protected you must enter your PIN to do so (see page 57).

Planner Search

You can use Planner Search to easily find programmes in your Personal Planner.

- ◆ To access Planner Search, press **0** from the Personal Planner screen.

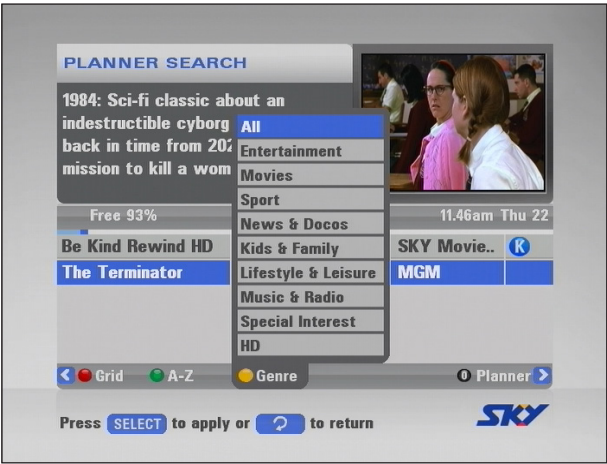


The quarter screen shows a preview of the highlighted programme at the top right of the screen.

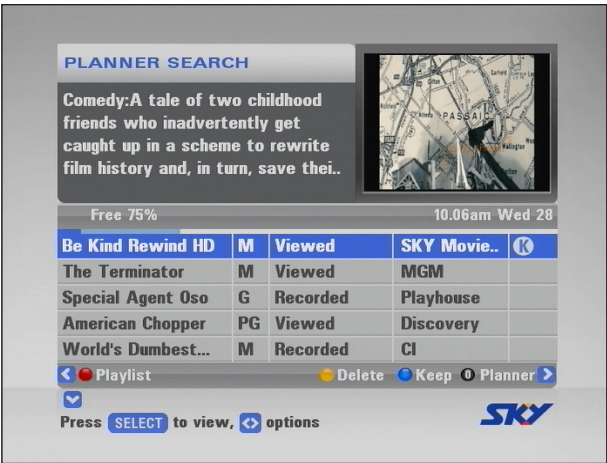
- ◆ To highlight another programme, press **▲** or **▼** to move through the list.

Personal Planner

- ◆ You can press the **red** button to turn off the quarter screen video and go to a full page view. Press **red** again to go back to the quarter screen view.
- ◆ To sort your Personal Planner by A-Z or by time, press the **green** button.
- ◆ To search your Personal Planner by genre, such as Movies or Sports, press the **yellow** button.



To access Personal Planner features such as Playlist, Delete, Keep and Series Link from Planner Search, press **<** or **>** view the Personal Planner main menu. Press **<** or **>** again to go back to the Planner Search menu.



MY SKY HDi's disk space

At the top of your Personal Planner there is disk space indicator (a coloured line). The length of the line (in light blue) shows you the total amount of space that is already used, and the number above tells you the percentage of disk space that is still available.

When you highlight a recorded programme, a portion of the light blue line turns a darker blue. This shows you how much of the disk space is used by that programme.

To find out exactly how much space each programme takes up (or an estimate of how much space it will take up, if it is a programme selected for future recording), press **i** to display the programme's i-box. For more information about disk space, see page 35.

Schedule changes

If the start time of a programme changes by up to 6 hours, your Personal Planner is automatically updated. So, if you have set a reminder for a programme, you still see the reminder when the programme is about to start; or if you have selected a programme to record, MY SKY HDi will still start recording at the correct time.

However, if programme start time changes by more than six hours, the programme will be removed from your Personal Planner and you will need to set a new reminder, or set the programme to record again. See also Recording Clashes on pages 33 to 34.

Using Series Link

If the **green** 'Series Link' colour button option appears on-screen when you highlight a programme in your Personal Planner, this means the programme is one episode of a series, on that channel.

- ◆ If you want to watch or record future episodes in the series, press the **green** 'Series Link' button.

The Series Link symbol (see right) is then shown next to the programme, indicating that the link is set.

If you selected the programme for future recording, the future episodes in the series will also be set for recording.

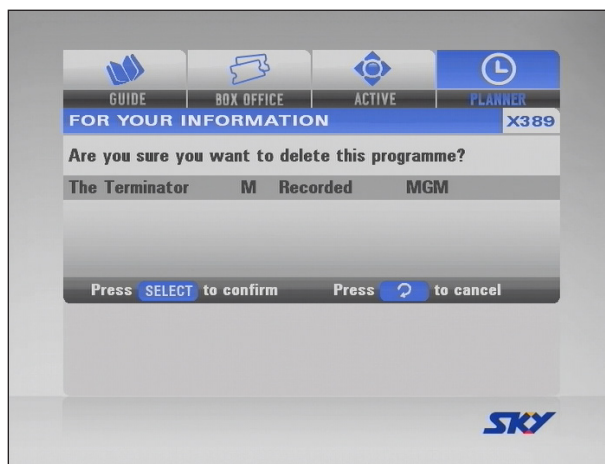


Personal Planner

Deleting a programme from your Personal Planner

If you wish to remove a programme from your Personal Planner, you can do so as follows:

1. Highlight the programme, then press the **yellow** colour button.
2. Press **select** to confirm, or press **back** to cancel.



- ◆ To remove a series link, highlight the last episode in the Planner that is part of the Series Link and press the **green** button: the series link symbol will be removed. Deleting the last episode in the Planner that is part of a series link also removes the series link.

If the programme is one that has been selected for a reminder, or for future recording, it is deleted immediately.

If the programme is a recorded programme, it is deleted immediately, and the message 'DELETING' appears while the programme is removed from the disk.

For some programmes, for example those which have been marked for 'Keep', a message appears asking you to confirm the deletion.

- ◆ To cancel the deletion and redisplay your Personal Planner, press **back** (↶).
- ◆ To confirm the deletion, press **select**, or, if Kept programmes are PIN-protected (see page 53) use the **number** buttons to enter your PIN.

Note

Once you have deleted a recorded programme from your Personal Planner, you cannot recover it.

Personal Planner

Watching a programme when you see the reminder

One minute before a programme for which you have set a reminder is due to start, your Personal Planner displays a reminder message on your TV screen.



- ◆ To watch the programme, press **select**.
- ◆ To record the programme, press **R**.
- ◆ To carry on watching the programme you are already watching, without changing channel or recording the programme, press **back** (↶).

Notes

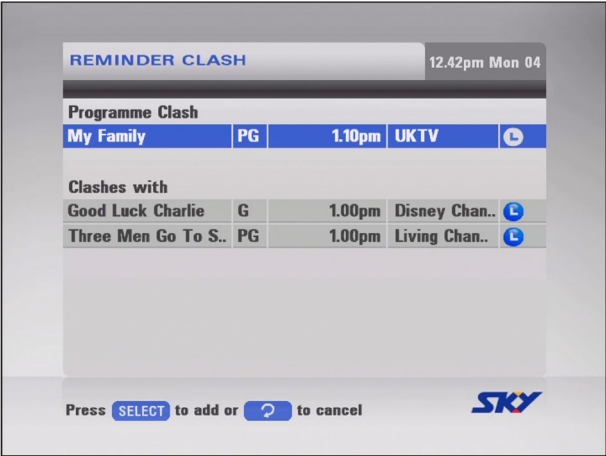
In order for reminders to be displayed, MY SKY HDi must be switched on and you must be watching TV via MY SKY HDi.

You can change the settings for when the reminder appears (see page 58).

Personal Planner

Reminder clashes

If a programme you have selected for a reminder is on at the same time as another reminder you have previously selected, a message will appear asking you what you want to do.



- ◆ To keep all the programmes in your Personal Planner, press **select**.
- ◆ To cancel the programme you have just selected, but keep the previously-set reminder(s), press **back** (↶).

Recording programmes

❖ Recording programmes

As explained in other sections in this User Guide, recording a programme is usually as simple as pressing **R** on your remote control.

- ◆ While you are watching TV, to record the programme you are watching, press **R** once, then press again to confirm the recording. *MY SKY HDi* starts recording. Also, a Record symbol (see right) appears next to the programme and *MY SKY HDi* adds the programme to your Personal Planner (although your Personal Planner does not display).



Record
symbol

Note

If you are using Instant Rewind (see page 12) when you press **R**, the recording will start from the earliest point in the programme. Depending on your settings, this may be up to 60 minutes before live TV.

- ◆ While you are looking at the i-search banner, highlight a programme then press **R**. A Record symbol (see above right) appears next to the programme and *MY SKY HDi* adds the programme to your Personal Planner (although your Personal Planner does not display). If the programme is on now, *MY SKY HDi* starts recording.
- ◆ While you are looking at Guide or SKY Box Office, highlight a programme then press **R**. Your Personal Planner appears, with the programme added to it. (For more information about recording SKY ARENA programmes, see page 20.)
- ◆ While you are looking at your Personal Planner, if you decide to record a programme for which you have set a reminder, highlight the programme and press **R**.

Note

You cannot record SKY Active applications.

Cancelling a recording

- ◆ To cancel recording the programme you are watching, press **R** twice.
- ◆ To cancel a recording in the i-search banner, highlight the programme then press **R** (the Record symbol will disappear from the banner).
- ◆ To cancel a recording in the Guide or Box Office, highlight the programme and press **R**.
- ◆ While you are looking at your Personal Planner, if you decide to set a reminder for a programme which you have set to record, highlight the programme and press **R**. If you want to remove the recording completely, highlight the programme then press the **yellow** 'Delete' button.

Note

If you cancel a current recording, the programme remains listed in your Personal Planner, but it is marked as 'Part recorded'.

Recording programmes

Using MY SKY HDi while you are recording a programme

MY SKY HDi is very versatile! All the following combinations are possible.

You can:

- ◆ record two SKY Digital programmes and, at the same time, watch a different SKY Digital programme.
- ◆ record two programmes, watch a different programme, and use Live Pause or Instant Rewind, if you wish to.
- ◆ record two programmes and, at the same time, play back any recorded programme.
- ◆ record two programmes and, at the same time, use a SKY Active interactive application, such as play a game.

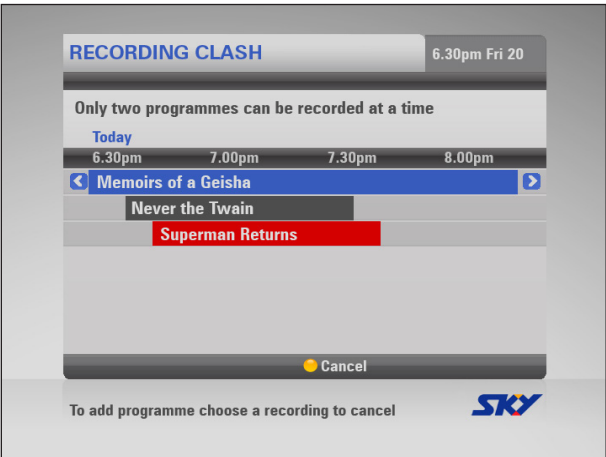
Recording programmes

Recording clashes

When you select a programme to record, MY SKY HDi checks whether it is on at the same time as any other programmes you have previously selected for recording. If more than two selected programmes are on at the same time, this creates a clash. MY SKY HDi lets you know about the clash and suggests which previous selections you should cancel in order to record your new selection.

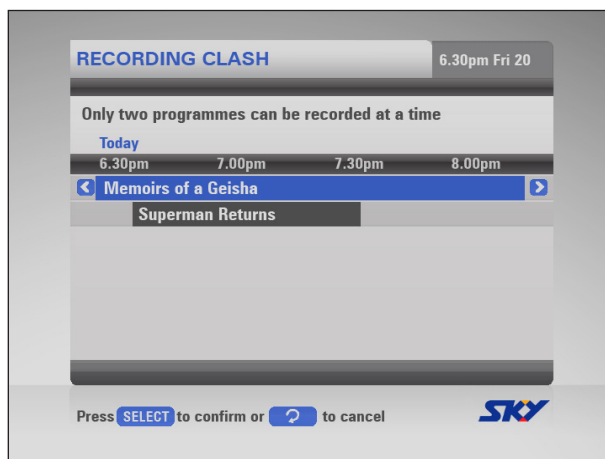


- ◆ If you want to cancel the suggested recordings, so that you can record your new selection, press **select**.
- ◆ If you would prefer to keep your previous selections, and cancel the new selection, press **back** (↶).
- ◆ If you would prefer to choose which recordings to cancel, press the **red** 'Advanced Options' button. The Advanced Options Recording Clash screen appears.



Recording programmes

Your new selection is shown at the bottom of the list, in a red box which shows the time slot it requires. The clashing programmes are listed in two rows above it. Use the arrow buttons to select a programme to cancel, then press the **yellow** 'Cancel' button. Repeat this to cancel as many programmes as necessary until the screen changes and your new selection moves up to the second line as shown.



At this point, you can still cancel your changes by pressing the **back** (↶) button (the first Recording Clash screen reappears). Or, to confirm the changes you have made, press **select**.

Note

Sometimes a recording clash may occur when the programme is about to be recorded, for example if you are using Live Pause or Instant Rewind. If this happens, a message displays to inform you about the clash, and to ask you what you want to do. You can then either cancel or confirm the recording.

Recording clashes caused by changes to the schedule

If a programme's start time changes, your Personal Planner is automatically updated. If the new time(s) cause a recording clash, *MY SKY HDi* automatically records in full whichever programme starts earlier, then will part-record any other programme(s) if they are still showing.

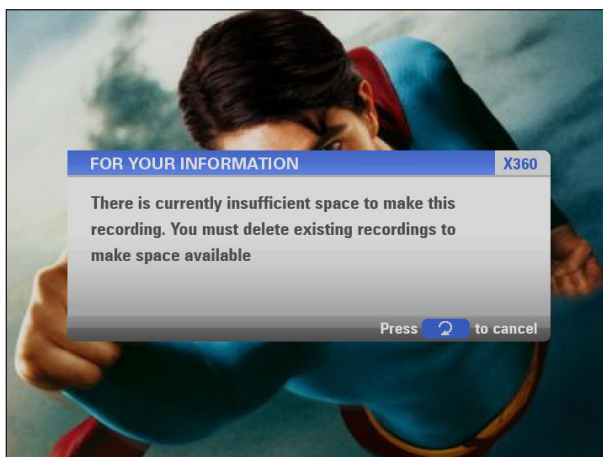
If you want to make sure a particular programme will be recorded in full, even if there are recording clashes, you can do so by selecting the programme to 'Keep' in your Personal Planner (see page 24).

Recording programmes

Disk space warning

When you select a programme to record, *MY SKY HDi* checks whether there is enough disk space to record it. If the disk is nearly full, *MY SKY HDi* may need to delete some programmes to make space for the new programme.

Depending on your settings (see page 60), *MY SKY HDi* may do this automatically. However, if you have set 'Disk Space Management' (see page 61) to 'Manual', then you will see the following message:



Press **back** (↶) to remove the message, then use your Personal Planner to delete some recorded programmes (see page 24).

Note

As explained on page 33, you can use the disk space indicator to find out how much of *MY SKY HDi*'s disk space is being used.

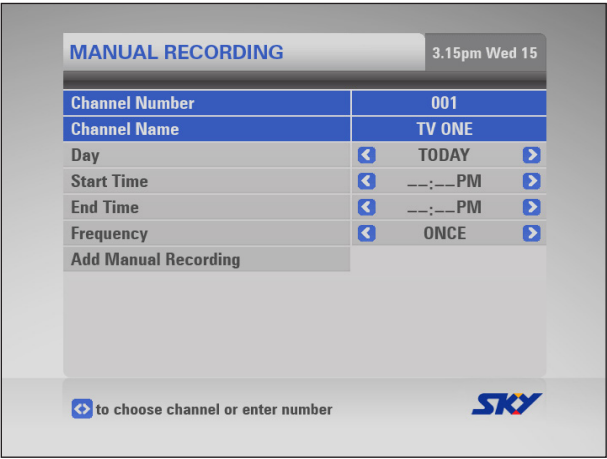
Recording programmes

❖ Manual recording

Some channels, for example radio channels, do not provide programme listings in the i-search banner or Guide. However, you can still use *MY SKY HDi* to record these channels, by using the Setup screens to set up the recording.

First, press the **active** button on your remote control to display the Active menu, then press ▼ to highlight 'System Setup' and press **select**. The Setup screen appears (see also page 51).

Press ▼ to highlight 'Manual Recording' then press **select**. The Manual Recording screen appears.



You set up the recording as follows:

1. Choose the channel to record, by either using the **number** buttons to enter a channel number, or by using ◀ or ▶ to look through the channel names.
2. Press ▼ to highlight 'Day', then use ◀ or ▶ to select the day on which you want to record the channel you have chosen.
3. Press ▼ to highlight 'Start Time', then use the **number** buttons to enter the time you want the recording to start. You should use the '12-hour clock', then use ◀ or ▶ to choose AM or PM. For example, to record from 7:30 in the evening, enter '0 7 3 0' then choose 'PM'. While 'Start Time' is highlighted, if you make a mistake, you can press **back** (↶) to delete the numbers you have entered and start again.
4. Press ▼ to highlight 'End Time', then, in the same way as you entered the Start Time, use your remote control to enter the time you want the recording to finish.

Recording programmes

5. Press ▼ to highlight 'Frequency', then use ◀ or ▶ to choose how often you want to record this channel at the time you have chosen. You can choose between Once, Daily (every day starting from the day you chose in step 2), Mon-Fri (every weekday) or Weekly (once a week on the same day).
6. Press ▼ to highlight 'Add Manual Recording' then press **select**. Your Personal Planner appears, with the new Manual Recording added to it. If you want to set up any more recordings, redisplay the Manual Recording screen then start again from step 1.

Note

If you selected Daily, Mon-Fri or Weekly in step 5, the Series Link symbol (see right) appears next to the Record symbol to show that the recording will take place more than once. You can press *i* to check details of when the recordings will take place.



Watching recordings

❖ Watching recordings

You use your Personal Planner (see page 23) to choose recorded programmes you want to watch.

1. Press **planner**.
2. Use **▲** and **▼** to choose a recorded or recording programme. Note that these may be marked as *Recorded*, *Part recorded*, *Recording* or *Viewed*.
3. Press **play** or **select**. The Playback screen appears.



This shows you the i-box information about the programme, including when the programme was recorded and how much disk space it uses.

This screen also allows you to choose the Start Position - the point from which you want to start watching the recorded programme.

You can choose between:

- ◆ **Start** - to begin playback from the start of the recording.
 - ◆ **Last Viewed** - to continue playback from the point where you last stopped it.
 - ◆ **Viewer Defined** - to start playback from any point in the programme. You use the **number** buttons to enter a time, in minutes, from the beginning of the recording.
 - ◆ **Viewer Bookmark** - to start playback from a 'bookmark' (marker point) that you have previously set (see 'Using Bookmarks' on page 41).
 - ◆ **End** - to start playback a few moments before the end of the recording, for example if you want to rewind to a particular point.
4. When you have chosen your start position, press **play** or **select**. The programme starts playing back from your chosen point.

Watching recordings

Instant playback

Whenever you are watching TV, you can press **play** to continue watching the last recording you were watching (unless it has been deleted since you last watched it).

The programme's i-box appears. Press **select** to watch the recording.

Note

This does not include Live Pause or Instant Rewind recordings, because these are not listed in your Personal Planner.

Playback symbol

When you first start watching a recorded programme, the playback symbol (see right) appears briefly on your TV screen. The number shows how many minutes have passed since the start of the recording.

You can display the playback symbol at any moment by pressing **play**. To remove it press **back** (↶). On-screen symbols also display whenever you fast forward, pause, rewind or stop playback - for more information, see page 89.



Playback symbol

Playback indicator

During playback, (or fast forward or rewind) the playback indicator on MY SKY HDi's front panel lights up to show you what is happening. For more information about the playback indicator, see page 76.

During playback

Showing information

- ◆ While you are watching a recording, you can press **i** or **select** to display the i-search banner to find out what is showing on other channels. (Note that if you change channel, playback of your recording will stop.)
- ◆ You cannot display the i-box for programmes on other channels - you can only display the i-box for the recording you are watching.
- ◆ If you want to see the i-box for the programme you are watching, press **i** twice.

Pausing and stopping

- ◆ If you change channel, playback of your recording will stop.
- ◆ To pause playback at any moment, press **pause**. To start playback again, press **pause** again, or press **play**.
- ◆ To stop playback at any moment, and return to normal TV, press **stop** or **SKY**.
- ◆ To stop playback at any moment, and return to your Personal Planner, press **back** (↶).
- ◆ When the recorded programme ends, a message displays to tell you. To return to your Personal Planner, press **back** (↶), or to return to digital TV, press **SKY**.

Watching recordings

Fast forward and rewind

Whenever a programme is playing or is paused, you can fast forward and rewind at any of four different speeds.

- ◆ To rewind, press the **rewind** button on your SKY remote control. The rewind x2 symbol appears. The number shows you the speed (number of times faster than normal playback) the programme is rewinding, and the direction (anti-clockwise) that the symbol is spinning shows you that it is rewinding.
- ◆ To increase the speed, press **rewind** again, up to 3 times (x6, x12, x30).
- ◆ To decrease the speed, press the **fast forward** button.
- ◆ To return to normal playback, press **play**.

You can fast forward in the same way as you rewind, just use the **fast forward** button to increase the fast forward speed, and the **rewind** button to decrease the fast forward speed.

If you reach the end of the recording, the playback pauses at that point.

You can then either rewind or stop the recording.

Slow motion playback

You can play back a programme in slow motion, by pressing and holding down the **play** button for at least 2 seconds. While the programme is showing in slow motion, the playback symbol appears, spinning in slow motion.

To return to the normal speed, press **play** again.

Watching recordings of restricted programmes or blocked channels

If you choose a recording to watch that:

- ◆ was broadcast on a channel that is currently blocked, or
- ◆ is subject to a viewing restriction,

you will need to enter your PIN in order to watch it. For more information see 'Changing your Parental Control settings' on page 52.



Rewind symbol

Watching recordings

Using Bookmarks

Bookmarks are points, within a recorded programme, to which you can quickly return.

- ◆ While you are watching a recorded programme, to set a bookmark, press **pause**, then press the **red** 'Bookmark' button. The pause symbol is displayed with the message **Bookmarked** underneath (see right).
- ◆ To skip forward to the next bookmark, and then continue watching the programme from that point, press and hold **fast forward** for at least two seconds.
- ◆ To skip backward to the previous bookmark, press and hold **rewind** for at least two seconds.



Bookmarked
symbol

Displaying a list of your Bookmarks

You can display a list of all the Bookmarks in the recorded programme you are currently watching.

- ◆ Press **pause**, then press the **green** button.

Each bookmark is displayed with its time, in minutes, relative to the start of the programme.

The start and end of the recorded programme are always displayed as the first and last bookmarks.

- ◆ Use the arrows to highlight a bookmark, then press **select** to resume playback from the selected position.
- ◆ If there are more bookmarks than can be displayed on the screen, you can display other parts of the list by using the **red** 'Page Up' and **green** 'Page Down' buttons.
- ◆ To remove a bookmark, highlight it, then press the **yellow** 'Delete' button. The updated list is redisplayed with the bookmark removed.

Playlist

❖ Using a Playlist

You can play back a sequence of recorded programmes, for example if you want to schedule your favourite shows in one block.

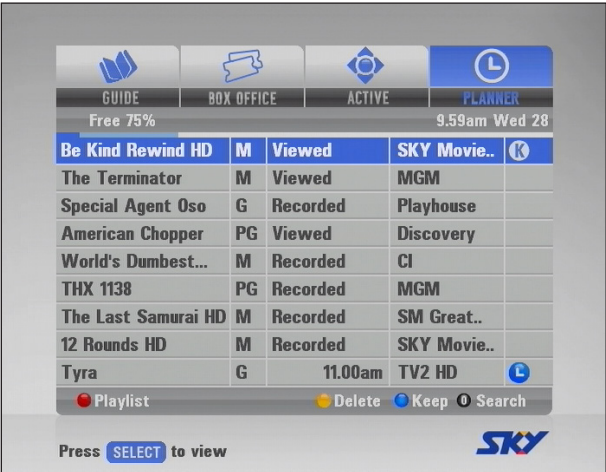
In order to do this, you first need to create a Playlist.

Creating a Playlist

To select a programme to add to your Playlist:

1. Press **planner** to display your Personal Planner.
2. Use **▲** and **▼** to highlight the recorded programme you want, then press the **red** 'Playlist' button. Recorded programmes may be marked as Recorded, Part recorded, or Viewed.

The status of the highlighted programme changes to *Playlist*.



3. If you want to add more programmes to your Playlist, repeat step 2. The order that you select programmes will be the order that they are played.

Note

To remove a programme from your Playlist, highlight the programme, then press the **red** 'Playlist' button again. The programme's status changes back to *Recorded*, *Part recorded*, or *Viewed*.

Playing out your Playlist

1. When you have selected all the programmes you want to add to your Playlist, press **play** or **select**.

MY SKY HDi then checks that none of the programmes are restricted programmes or are from blocked channels (see pages 53 and 54). If they are, you must enter your PIN to continue.

2. Press **play** or **select** to continue.

Playlist

A 'Contents Marker' screen appears *for 20 seconds*. This shows you the total time of your selected programme(s) and a list of the programmes to be played out. The programmes will be listed in the same order that you added them to your Playlist.



If there are more than ten programmes, a series of screens is displayed. Each programme in your Playlist is then played back in turn from start to finish, preceded by its *i-box* (see page 9).

- ◆ Make sure you do not press any button on your remote control, as this will stop the Playlist process.
- ◆ However, if you want to stop the Playlist process at any time, press any button.

Upgrade Channel

❖ Upgrade Channel

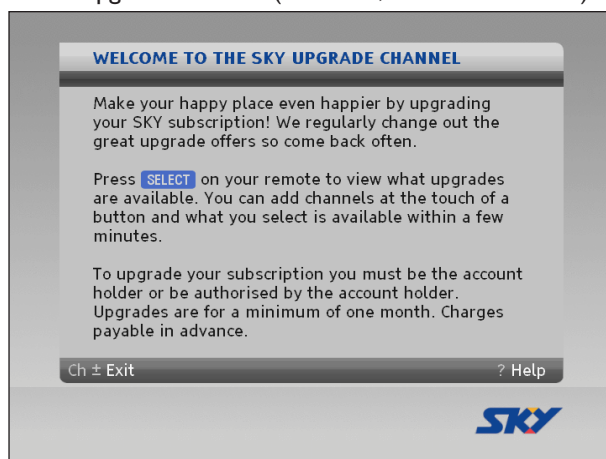
You can upgrade your SKY TV subscription using the Upgrade Channel.

Note

To be able to order upgrades from SKY via *MY SKY HDi*, you need a working telephone line connected to the socket marked 'TELEPHONE LINE' on *MY SKY HDi*'s rear panel.

To upgrade your SKY subscription:

1. Go to the Upgrade Channel (at launch, this is Channel 29).

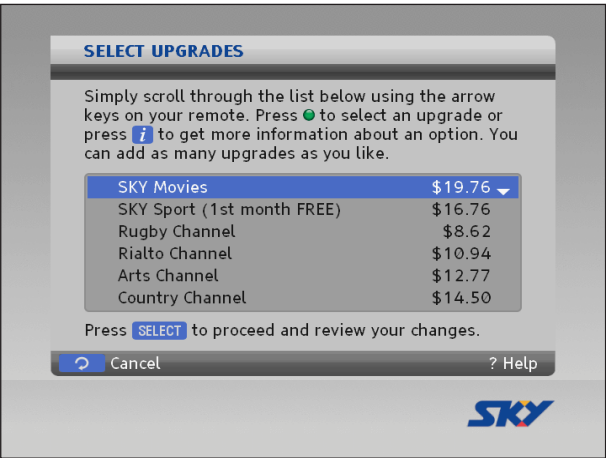


2. Press **select**. *MY SKY HDi* attempts to connect to SKY via your telephone line.



When *MY SKY HDi* has successfully connected to SKY, the Select Upgrades screen is displayed.

Upgrade Channel

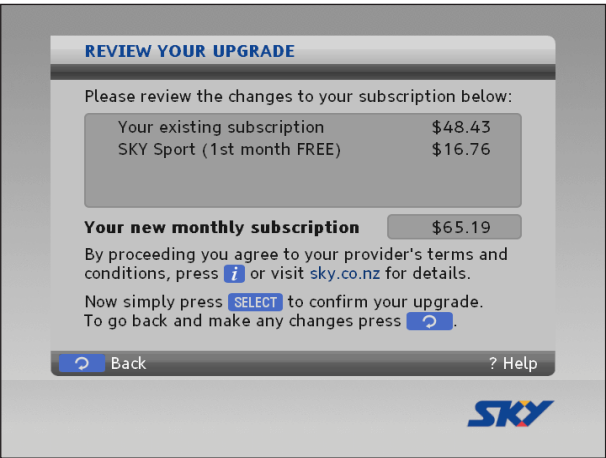


3. Use the ▲ and ▼ buttons to highlight an upgrade.
To view more information about an upgrade, press **i**.

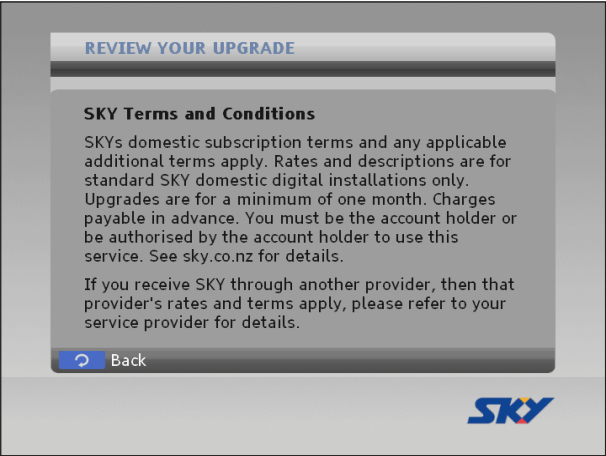


- Press **back** (↶) to return to the list of upgrades on the Select Upgrades screen.
4. Press the **green** button to select the upgrade you want. The Review your Upgrade screen is displayed.

Upgrade Channel

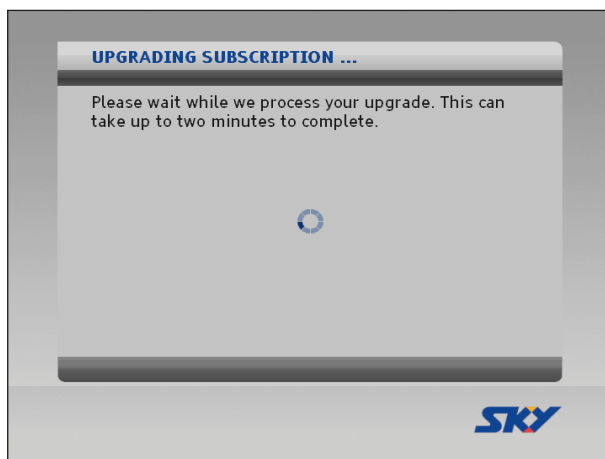


5. To view to terms and conditions of the new upgrade, press *i*.



- Press **back** (↶) to return to the list of upgrades on the Select Upgrades screen.
6. Press **select** to confirm your upgrade. The Upgrading Subscription screen is displayed while your subscription is upgraded.

Upgrade Channel



When the upgrade is completed, the Upgraded Successful screen is displayed.



7. Press **back** (↶) to remove the message and return TV viewing.

Active

❖ Active

Active allows you to:

- ◆ Display the System Setup screens;
- ◆ Access On Demand services;
- ◆ Play games;
- ◆ Use additional interactive services, as they become available.

The System Setup screens are described in the next section - see page 51.



❖ Using the Setup banner

You use the Setup banner to make **temporary** changes to the way *MY SKY HDi* works with your TV. These settings are:

- ◆ **Programme Display** - to set how programmes transmitted in different formats display on your TV;
- ◆ **Closed Captions** - to set whether you want these to appear in your current viewing session (if available).

You also use the Setup banner to display the System Setup screens (see page 51), which allow you to make permanent changes to all your *MY SKY HDi* settings.

You use the Setup banner as follows:

1. From a digital TV programme, press **setup** on your remote control. The Setup banner appears.



2. Press **▲** or **▼** to highlight the item you want to change.
3. Press **◀** or **▶** to select the setting you want. The settings for the Programme Display are explained on page 50.
4. Press **back** (**↶**) to redisplay the TV picture, which is now using the new setting(s).

Note

The changes you make on the Setup banner are **temporary** changes. If you want to change the settings permanently, use the System Settings screens (see page 65).

16:9 Programme Display (setting for standard TVs)

This setting controls how widescreen (16:9) programmes display on a 'standard' (4:3) TV. This item is only available if your TV Type is standard (4:3).

Centre Cut	The centre portion only of any widescreen (16:9) transmissions will display on a standard (4:3) TV.
14:9	You see a wider portion of a widescreen (16:9) transmission than with 'centre cut', but you do not see the entire picture. The picture does not fill the screen.
Letter Box	The whole of any widescreen transmissions will display on a standard (4:3) TV, but the picture does not fill the screen.

4:3 Programme Display (setting for widescreen TVs)

This setting controls how 'standard' 4:3 programmes display on a widescreen (16:9) TV. This item is only available if your TV Type is widescreen (16:9).

Pillar Box	The whole of the picture appears, as if it were on a standard TV, with black bars at either side of the picture.
14:9	The picture appears slightly enlarged, so it fills more of the screen, but is slightly cropped at the top and bottom. Note: some programmes are transmitted in a 14:9 format, with black borders included at the top and bottom. In this case, only the transmitted borders are cropped so you do not lose any of the TV picture.
Full-screen	The whole of the picture appears, stretched sideways to fill your TV screen.

Please refer to the Glossary for an explanation of the terms mentioned above (see page 87).

❖ Using the Setup screens

You use the Setup screens to:

- ◆ change your Parental Control settings, to restrict the viewing and/or purchase of certain programmes, channels and Box Office programmes;
- ◆ change your Personal Planner settings;
- ◆ change your SKY settings, to control how *MY SKY HDi* makes recordings;
- ◆ set up recordings for channels without programme listings (see page 36);
- ◆ look at on-screen help on using your SKY service;
- ◆ change or view the System Settings.

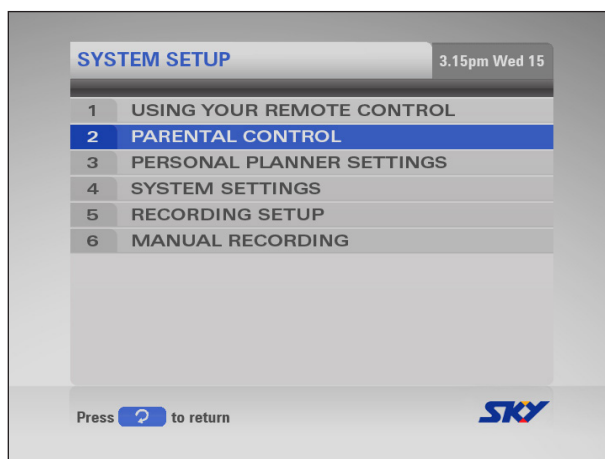
You can display the System Setup screens as follows:

1. From a digital TV programme, press **active** on your remote control.

The Active menu appears.

2. Highlight 'System Setup' then press **select**.

The System Setup screen is displayed.



❖ Changing your Parental Control settings

You use the Parental Control screens to:

- ◆ block channels;
- ◆ set viewing restrictions by Parental Rating category;
- ◆ set purchase restrictions, to control whether the PIN is needed to purchase Pay-Per-View;
- ◆ change your PIN;
- ◆ choose whether you need your PIN to delete a 'Kept' programme from your Personal Planner.

Using your PIN

To use the Parental Control screens, you must enter your four-digit PIN. Your SKY installer will set up a PIN for you during the *MY SKY HDi* installation.

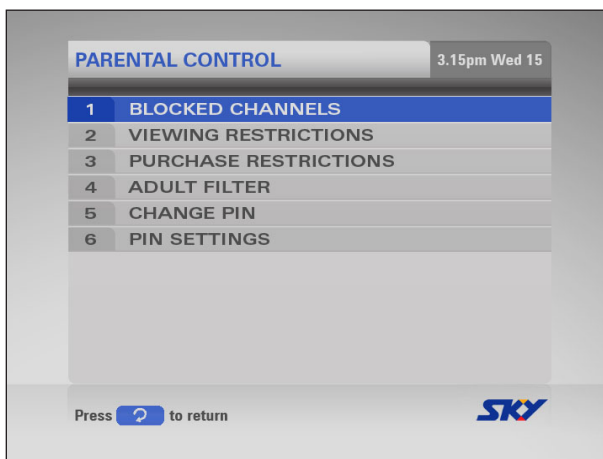
Remember to keep your PIN secret. To change your PIN, see page 56.

Displaying the Parental control screen

You change your Parental Control settings as follows:

1. On the System Setup screen, highlight 'Parental Control' and then press **select**.
2. Use the **number** buttons to enter your PIN.

If you enter the correct PIN, the Parental Control screen appears.



The items on this screen are explained on the following pages.

Note

If you enter an incorrect PIN three times in a row, your PIN will be blocked for 10 minutes. You will not be able to use any feature requiring PIN entry during that time.

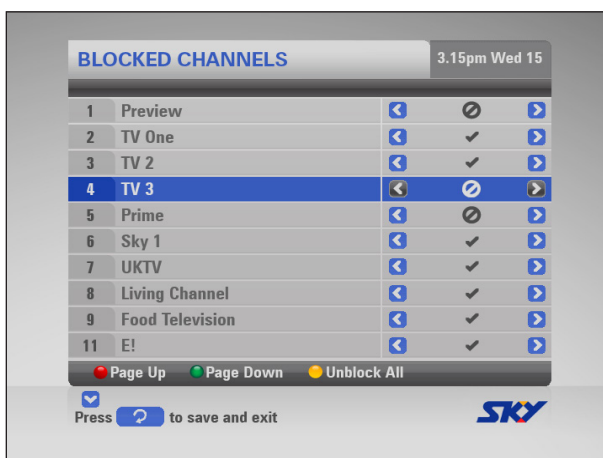
Blocking Channels

The Blocked Channels screen lets you block certain channels.

Whenever you are watching SKY Digital channels, in order to view a blocked channel, you must enter your PIN. You must also use your PIN to watch a recording of a programme on a blocked channel.

1. From the Parental Control screen, highlight 'Blocked Channels', then press **select**.

The Blocked Channels screen appears.



- ◆ A ✓ symbol next to the channel name indicates that the channel is not blocked.
 - ◆ A ⊗ symbol next to the channel name indicates that it is blocked.
2. From the list of channels, use ▲ or ▼ to highlight a channel you want to block or unblock, then press ◀ or ▶ to select the setting you want.
 3. Repeat step 2 to block or unblock all the channels you want.
 4. You can also unblock all the channels at once by pressing the **yellow** button.
 5. When you have finished selecting channels to block or unblock, press **back** (↶).

Setting Viewing Restrictions

The Viewing Restrictions screen lets you select the Parental Rating categories you want to restrict, so that those who do not know your PIN cannot watch programmes broadcast at a restricted classification.

- 1. From the Parental Control screen, highlight ‘Viewing Restrictions’, then press **select**.

The Viewing Restrictions screen appears.



The classification categories you can restrict are explained below:

G	Approved for general exhibition.
PG	Parental guidance recommended for young viewers.
M	Suitable for mature audiences.
16	Approved for exhibition only to persons 16 years and over.
18	Approved for exhibition only to persons 18 years and over.

- ◆ A ✓ symbol next to the classification category indicates that it is not restricted.
- ◆ A ⓧ symbol next to the classification category indicates that it is restricted.

If you restrict a classification category, this means that whenever a programme is broadcast with that classification, you must enter your PIN before you can watch it. You must also use your PIN to watch a recording of a programme with a restricted classification category.

When you restrict a classification category, all the classification categories above it are automatically restricted.

- 2. To restrict a classification category, use ▲ and ▼ to highlight it, then press ◀ or ▶ to select the ⓧ symbol. To remove the restriction, press ◀ or ▶ to select the ✓ symbol.
- 3. Repeat step 2 to make all the changes you want.

4. To save your changes, highlight 'Save New Settings' then press **select**, or to cancel, press **back** (↶).

Notes

If you press the **red** button to reset all the settings, the settings will change to the *standard* settings.

The standard setting is that any programme broadcast with the '18' classification will be restricted, but you can remove this restriction if you wish by following the steps above.

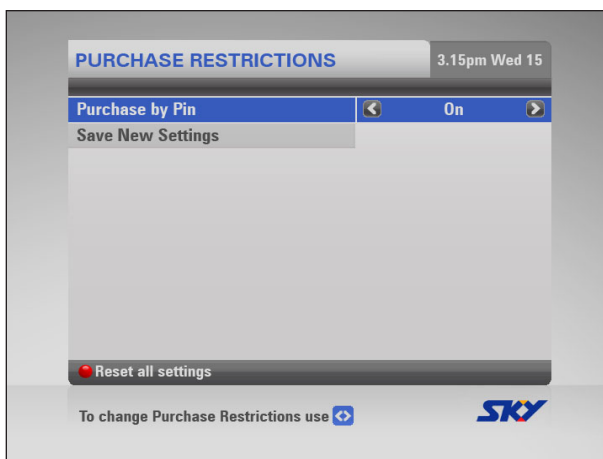
Viewing restrictions work only if the broadcaster provides classification category information. SKY is not responsible for channels providing incorrect classification information.

Setting Purchase Restrictions

The Purchase Restrictions screen lets you choose whether or not you need to enter your PIN to purchase a Box Office or On Demand event.

1. From the Parental Control screen, highlight 'Purchase Restrictions' then press **select**.

The Purchase Restrictions screen appears.



2. On the 'Purchase by PIN' item, press ◀ or ▶ to select the setting you want - 'On' or 'Off'.

If you select 'On', you must enter your PIN to purchase a Box Office or On Demand event.

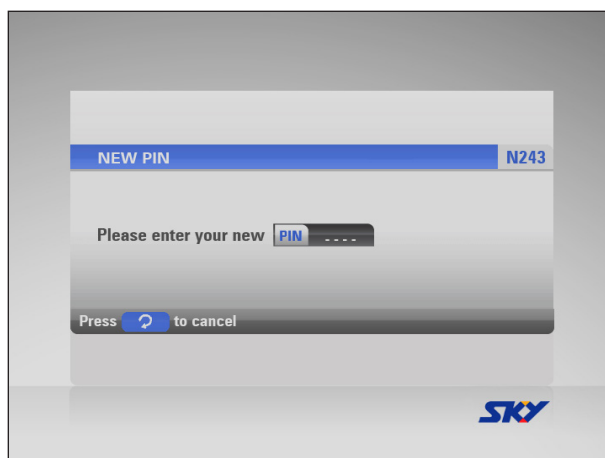
3. To save your changes, highlight 'Save New Settings' then press **select**, or to cancel, press **back** (↶).

Changing your PIN

You can change the PIN code to a secret four-digit number which you find easy to remember.

1. From the Parental Control screen, highlight 'Change PIN' then press **select**.

The New PIN screen appears.



2. Use the **number** buttons to enter a new 4-digit PIN of your choice. As you enter numbers, the dashes change to asterisks. You can press **back** (↶) once to cancel your changes. If you press **back** (↶) a second time, the Parental Control screen reappears.

After you have entered your new 4-digit PIN once, the New PIN screen appears again, so you can enter it a second time to confirm the change.

3. Enter your new 4-digit PIN again.

A message displays to confirm you have changed your PIN.

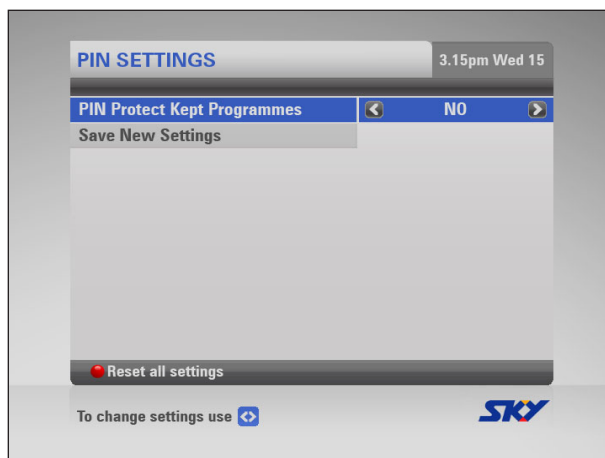
If you need further assistance with changing your PIN, please call your Service Provider on **0800 759 007**.

Setting your SKY PIN settings

The SKY PIN Settings screen lets you choose whether or not you need to enter your PIN to delete a programme that has been marked to 'Keep' in your Personal Planner (see page 26).

1. From the Parental Control screen (see page 51), highlight 'PIN Settings' then press **select**.

The PIN Settings screen appears.



2. On the 'PIN Protect Kept Programmes' item, press ◀ or ▶ to select the setting you want - 'No' or 'Yes'.

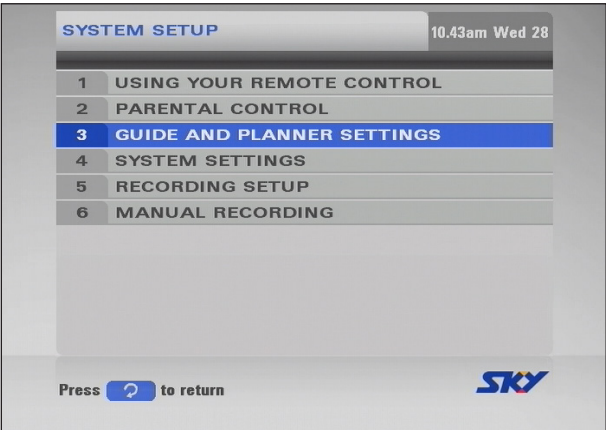
If you select 'Yes', you must enter your PIN to delete a programme that has been marked to 'Keep' in your Personal Planner. You must also enter your PIN to remove the 'Keep' label from a programme.

3. To save your changes, highlight 'Save New Settings' then press **select**, or to cancel, press **back** (↶).

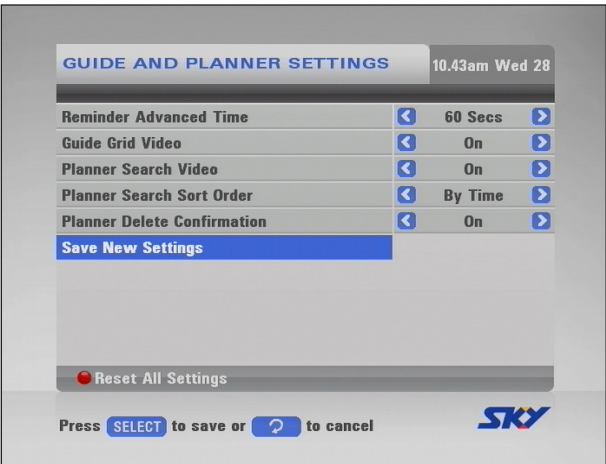
❖ Changing your Guide and Planner settings

You can use this screen to change the settings for your Guide and Planner.

You can change your Guide and Planner settings as follows:



1. On the System Setup screen, highlight 'Guide and Planner Settings' and then press **select**.



2. Use ▲ or ▼ to highlight the item you want to change.

3. Use ◀ or ▶ to select the setting you want. You can choose from the following settings:

Reminder Advanced Time	30, 60 or 90 seconds
Guide Grid Video	On or Off
Planner Search Video	On or Off
Planner Search Order	By Time or By A-Z
Planner Delete Confirmation	On or Off

4. Repeat steps 2 and 3 until you have made all the changes you want to make.
5. To confirm your changes, highlight 'Save New Settings' then press **select**, or to cancel, press **back** (↶).

❖ Changing your Recording settings

You use this screen to change various settings relating to how *MY SKY HDi* records programmes, to:

- ◆ change the way in which *MY SKY HDi* manages your recordings, when disk space is running low;
- ◆ change the length of time of the Instant Rewind recording;
- ◆ add extra time to the start and end of recordings;
- ◆ choose the way in which the playback indicator works.

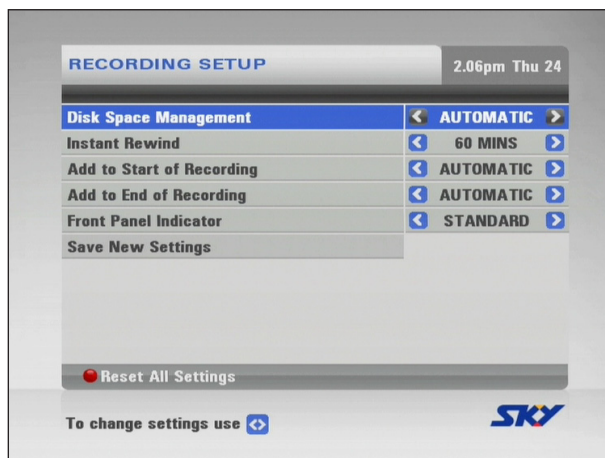
The items in the screen are explained in more detail in the following sections, starting from 'Disk Space Management' on page 63.

Note

There is one other SKY setting, which you use to choose whether or not you need to enter your PIN to delete 'Kept' programmes. This setting is described in the Parental Control section, on page 53.

You can change your Recording settings as follows:

1. Press **active** on your remote control.
2. On the Active screen, highlight 'System Setup' and then press **select**.
3. On the System Setup screen, highlight 'Recording Setup' and then press **select**.



4. Use ▲ or ▼ to highlight the item you want to change.
5. Use ◀ or ▶ to select the setting you want.
6. Repeat steps 4 and 5 until you have made all the changes you want to make.
7. To confirm your changes, highlight 'Save New Settings' then press **select**, or to cancel, press **back** (⏮).

Energy Saving Level

You can use this feature to make MY SKY HDi go into standby mode after it has been inactive for a certain length of time. This will reduce the amount of energy MY SKY HDi uses, making it more environmentally friendly.

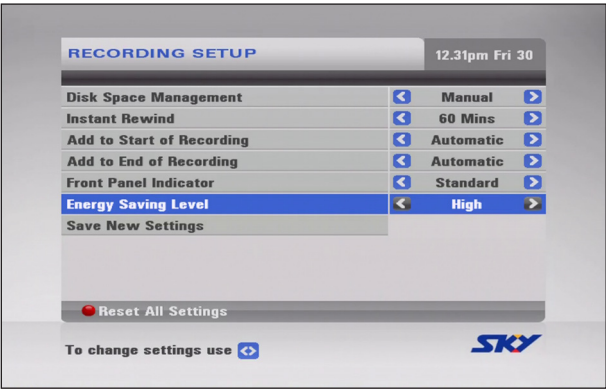
Setting the Energy Saving Level will not affect the recording of any of your shows.

MY SKY HDi's energy saving options are shown in the table below:

Energy Saving Level	Inactive period before standby mode is activated	Times when MY SKY HDi can go into standby mode
Off	Not applicable	Never
Low	90 minutes	11pm – 5am and 10am – 5pm
Medium	120 minutes	11pm – 6pm
High	180 minutes	Anytime

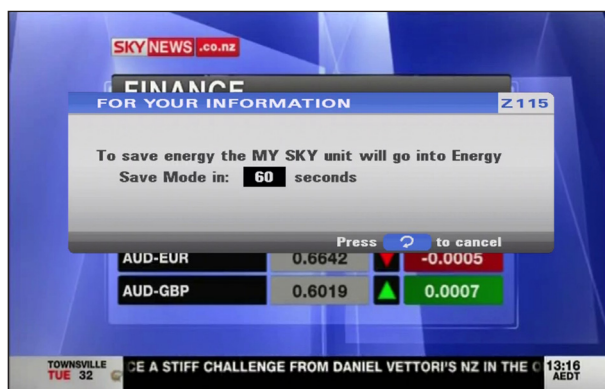
You set the Energy Saving Level as follows:

- 1. Press **setup** on your remote control.
- 2. On the Setup banner, highlight 'System Setup', and then press **select**.
- 3. On the System Setup screen, highlight 'Recording Setup' and then press **select**.



- 4. Use ▲ or ▼ to highlight 'Energy Saving Level', and use ◀ or ▶ to select the setting you want.
- 5. To confirm your changes, highlight 'Save New Settings' then press **select**, or to cancel, press **back** (⏮).

Once you have set up energy saving, a message will appear on screen approximately 60 seconds before MY SKY HDi goes into standby. However, if you are using Live Pause, or playing an event or Playlist from your Planner, MY SKY HDi will not go into standby.



Notes

When MY SKY HDi is in standby, it does not cache the currently transmitted programme. Therefore, you will not be able to use Instant Rewind to view this part of the programme. As soon as you take MY SKY HDi out of standby, it starts to cache the programme you are watching and you can use Instant Rewind.

Using Energy Saving Level will not affect any of your recordings.

Disk Space Management

You use this item to change the way in which *MY SKY HDi* manages your recordings when disk space is running out.

You can choose one of three settings:

- ◆ **Automatic** – recorded programmes will be deleted automatically when there is not enough space to record new programmes.

MY SKY HDi will first delete recorded programmes you have previously watched, then recorded programmes that you have not watched.

MY SKY HDi will not delete recorded programmes marked as 'Keep' or any Box Office programmes.

- ◆ **Warning** – shortly before *MY SKY HDi* runs out of disk space, a message displays to let you know.

To continue the new recording and delete the old recording(s), press **select**. Or, to keep the old recording(s), press **back** (↩) - the new recording will stop when there is no more disk space.

If you do not press any button, the new recording will continue and the old recording(s) will be deleted automatically.

- ◆ **Manual** – recording(s) will never be deleted automatically.

Shortly before *MY SKY HDi* runs out of disk space, a message displays to let you know.

To continue the new recording and delete the old recording(s), press **select**. Or, to keep the old recording(s), press **back** (↩) - the new recording will stop when there is no more disk space.

If you do not press any button, the old recording(s) are not deleted and the new recording will stop when there is no more disk space.

Note

If, even after deleting previous recordings, there is still not enough disk space available for a new recording, *MY SKY HDi* will only record part of your selected programme.

Instant Rewind

This is the length of time of the recording *MY SKY HDi* automatically makes of the channel you are currently viewing. For more information, see 'Using Instant Rewind' on page 12.

You can choose one of five settings: 'Off', '5', '15', '30' or '60' minutes.

Add to start/end of recordings

If you wish, you can add extra time to the start and/or end of recordings. The same six settings are available for both of these items:

- ◆ **Automatic** – 2 minutes extra recording time will be added to the scheduled start and/or 5 minutes to the end time of recordings;
- ◆ **0, 1, 2, 5 or 10 minutes** – the extra recording time that will be added to the scheduled start or end time of recordings.

Note

If one recording immediately follows another, any extra time added to the start and/or end of recordings may be dropped in favour of the next recording.

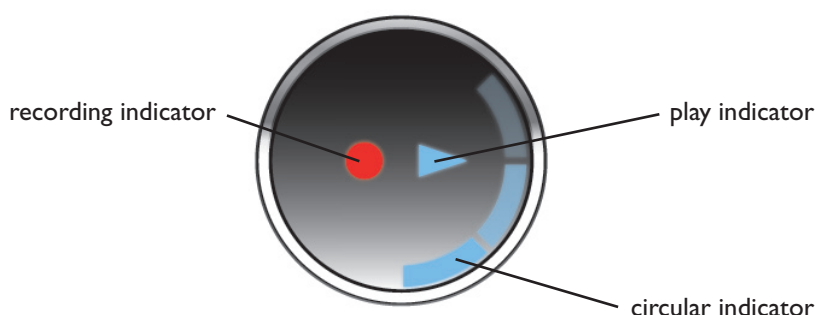
Front-panel recording/playback indicator

You can change the way in which the playback indicator (see below) on *MY SKY HDi*'s front panel lights up. Three settings are available:

- ◆ **Standard** – the recording, play and/or circular indicators light up if recording and/or playback is in progress.
- ◆ **Off** – the circular indicator is turned off, but the recording and/or play indicators light up if recording and/or playback are in progress.
- ◆ **Demo** – (Demonstration) – all of the indicators light up in a continuous sequence of operation.

See also page 76.

Playback indicator

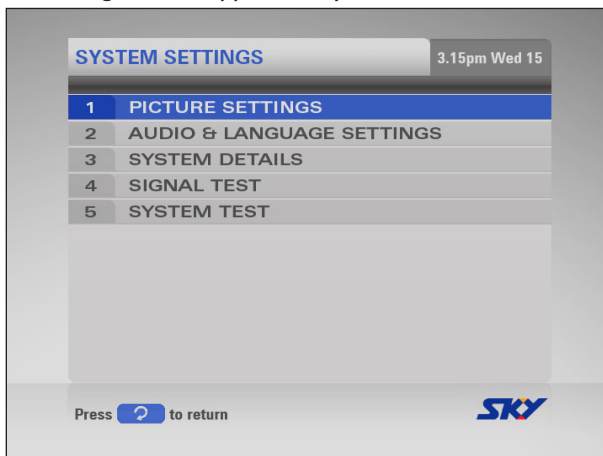


❖ Using the System Settings

You shouldn't normally need to change your System Settings as *MY SKY HDi* would have been correctly set up when it was installed. However, the System Settings screens can be useful if, for example, you buy a new widescreen TV and you want to make sure *MY SKY HDi* makes the best use of the new TV's features.

1. To use the System Settings screens, press **active** on your remote control.
2. Highlight 'System Setup', then press **select**.
3. Highlight 'System Settings', then press **select**.

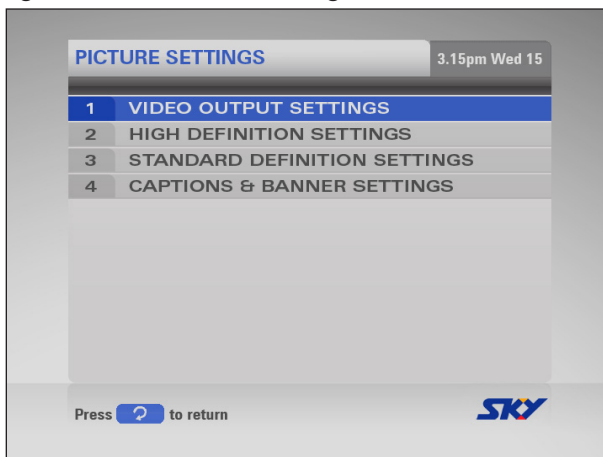
The System Settings screen appears on your TV.



4. To display one of the Settings screens, highlight it and press **select**. The details of each screen are described in the following sections.

Picture Settings

To enhance your viewing experience, *MY SKY HDi* allows picture settings to be changed within the Picture Settings menu.



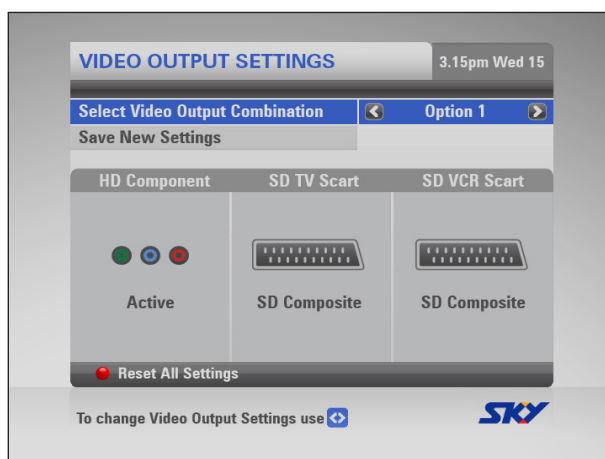
To access a menu item, highlight the desired option then press **select**.

Video Output Settings

MY SKY HDi video output settings can be changed in order to output video to your TV or other device via the connections on the back of MY SKY HDi e.g. video recorder.

To change video output settings:

1. Use ◀ and ▶ to scroll through the options.
2. Scroll down & highlight 'Save New Settings' then press **select**.
3. To confirm your changes press **select** on the information pop-up.

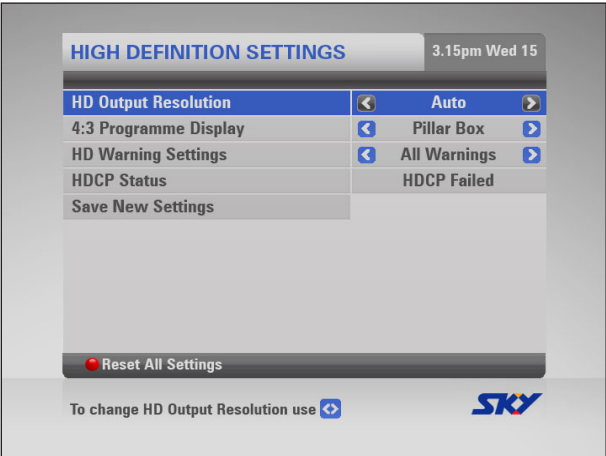


Note

Some content may not be recordable to external devices due to Digital Rights Management (DRM) restrictions e.g. Macrovision or CGMS-A (see the Glossary on page 87 for further information).

High-Definition Picture Settings

To maximise HD picture quality and the resolution of your TV, MY SKY HDi allows you to change your HD picture settings.



A brief description of each of the settings is given in the table below.

The standard (default) setting for each item is marked with *.

To confirm any changes, highlight 'Save New Settings' then press **select**, or to cancel, press **back** (↶).

If you press the **red** (Reset All Settings) button, the settings will change to the *standard factory settings* (*NOT* the settings made by your installer).

Item	Settings	Comments
HD Output Resolution	Auto*	MY SKY HDi negotiates with the TV via HDMI™ in order to set the output to the TV's preferred resolution.
	1080i	MY SKY HDi always outputs 1080i to the TV irrespective of the format of the signal received.
	720p	MY SKY HDi always outputs 720p to the TV irrespective of the format of the signal received.
	576p	MY SKY HDi always outputs 576p to the TV irrespective of the format of the signal received.
	Pass Through	MY SKY HDi maintains the same resolution as the currently broadcast programme.

Item	Settings	Comments
4:3 Programme Display (<i>Setting for how standard (4:3) programmes display on a widescreen (16:9) TV</i>)	Pillar Box*	The whole of the picture displays, as if it were on a standard TV, with black bars at either side of the picture.
	14:9	The picture displays slightly enlarged, so it fills more of the screen, but is slightly cropped at the top and bottom. Note: some programmes are transmitted in a 14:9 format, with black borders included at the top and bottom. In this case, only the transmitted borders are cropped so you do not lose any of the TV picture.
	Full-Screen	The whole of the picture displays, stretched sideways to fill your TV screen.
HD Warning Settings	All Warnings*	Notification of all HD warnings including disable and downscaling when HDCP has not been negotiated successfully. For further information regarding HDCP see the Glossary section on page 87.
	No Warnings	No warnings are displayed.
	Disable Only	A warning will be displayed only when HDCP restrictions have disabled an HD output due to unsuccessful negotiation of HDCP.
HDCP Status	HDCP Successful	Notification of successful negotiation of HDCP between MY SKY HDi and your TV.
	HDCP Failed	Notification that HDCP has not been negotiated between your TV and MY SKY HDi.
	HDMI Disconnected	Notification that no compatible HDMI device is currently connected. For further information regarding HDMI see the Glossary section on page 87.

Note

If the TV doesn't display video after you change the resolution settings, the new setting is incompatible with the TV.

Standard-Definition Picture Settings

Adjusting the Standard Definition (SD) settings allows MY SKY HDi to display non-HD pictures in a specific way. These settings allow you to select the best compromise when the format of the incoming signal i.e. 4:3 or 16:9 does not match the display device i.e. 4:3 TV or 16:9 TV. These are explained in the table below:

The standard (default) setting for each item is marked with *.

Item	Settings	Comments
Aspect Ratio Control	By TV By STB*	Selects which device modifies the video to display the programme in the correct aspect ratio i.e. TV vs STB (MY SKY HDi set-top box). If 'By STB', the STB will modify the picture (where appropriate). If 'By TV', the TV will modify the picture (where appropriate).
TV Type <i>(Only available if the Aspect Ratio Control has been set to 'By STB')</i>	4:3	Setting for 'standard' (4:3) TVs.
	16:9*	Setting for 'widescreen' (16:9) TVs.
16:9 Programme Display (Setting for how widescreen (16:9) programmes display on a standard (4:3) TV – only available if the TV Type has been set to 4:3)	Centre Cut	The centre portion only of any widescreen (16:9) transmissions will appear on a standard (4:3) TV.
	14:9	You see a wider portion of a widescreen (16:9) transmission than with 'Centre Cut', but you do not see the entire picture. The picture does not fill the screen.
	Letter Box*	The whole of any widescreen transmissions will display on a standard (4:3) TV, but the picture does not fill the screen.
4:3 Programme Display (Setting for how standard (4:3) programmes display on a widescreen (16:9) TV – only available if the TV Type has been set to 16:9)	Pillar Box*	The whole of the picture displays, as if it were on a standard TV, with black bars at either side of the picture.
	14:9	The picture displays slightly enlarged, so it fills more of the screen, but is slightly cropped at the top and bottom. Note: some programmes are transmitted in a 14:9 format, with black borders included at the top and bottom. In this case, only the transmitted borders are cropped so you do not lose any of the TV picture.
	Full-Screen	The whole of the picture displays, stretched sideways to fill your TV screen.
Widescreen Signalling	On*	A signal (line 23) is passed to the widescreen TV which indicates the format of the transmitted programme i.e. 16:9 or 4:3. When using the 'By TV' mode, this allows the TV to adjust the picture accordingly.
	Off	Widescreen signalling is not enabled.

Captions & Banner Settings

The Captions & Banner Settings menu allows you to change the length of time channel banners are displayed on-screen. It also allows you to change whether closed captions are displayed on-screen (when available).

Closed Captions are the transcription of the audio track displayed on-screen. See the Glossary on page 87 for further information.

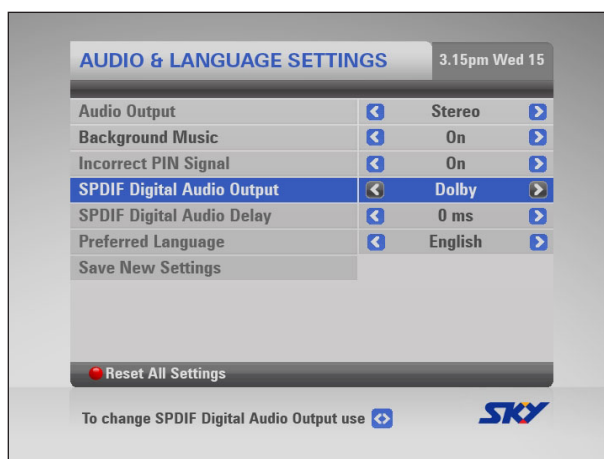
Item	Settings	Comments
Banner Timeout	1 sec 5 secs* 10 secs	Select your preferred setting for the length of time that the i-search banner displays on-screen when you change channel.
Closed Captions	On Off*	Select whether or not you want Closed Captions to be displayed when they are available.

Audio & Language Settings

The standard (default) setting for each item is marked with *.

To confirm any changes, highlight 'Save New Settings' then press **select**, or to cancel, press **back** (◀).

If you press the **red** (Reset All Settings) button, the settings will change to the *standard factory settings* (NOT the settings made by your installer).



Item	Settings	Comments
Audio Output	Stereo* Mono	Controls the audio output.
Background Music	On* Off	Controls whether or not music will play while you look at your SKY Digital Guide.
Incorrect PIN Signal	On* Off	Controls whether or not a 'beep' noise will sound if you enter an incorrect PIN.

Item	Settings	Comments
S/PDIF Digital Audio Output	Dolby* MPEG	Controls the digital audio output from the connectors marked 'DIGITAL AUDIO OUT' (COAXIAL and OPTICAL). Select Dolby if your equipment has Dolby Digital decoding capabilities. The setting 'MPEG' is for digital stereo sound. Note: Dolby Digital is only available on some programmes. If Dolby Digital is not available, the audio output will be digital stereo.
S/PDIF Digital Audio Delay	0 ms*, 10, 20, 30, 40, 50, 60, 70, 80, 90, 100 ms	Controls the delay of the digital audio outputs in order to synchronise audio and video.
Preferred Language	English	Choose your preferred language for programmes or channels where more than one language is available.

Adjusting the S/PDIF Digital Audio Delay

If you've connected your MY SKY HDi using a digital audio output you may find that the audio and video is not synchronised. If this happens, you can easily change the Audio settings to correct the lip sync.

- 1. Highlight S/PDIF Digital Audio Delay then use ◀ and ▶ to scroll through the options.
Digital Audio Delay is measured in milliseconds (ms).
- 2. Press **select** to preview the audio delay and lip synchronisation of the video and audio.
- 3. A banner will be displayed on-screen with the S/PDIF Digital Audio Delay settings.



4. Adjust the audio delay using ◀ and ▶ until the audio is synchronised with the video.
5. Press **select** to return to the Audio & Languages Settings.
6. Highlight 'Save New Settings' then press **select** to confirm your changes.

Note

Changing the Digital Audio Delay settings will apply only if a digital audio output is being used i.e. COAXIAL DIGITAL AUDIO OUT or OPTICAL DIGITAL AUDIO OUT. This feature allows *MY SKY HDi* to delay the audio to compensate for the video processing delays common in many flat-panel TVs.

System Details

To see details of *MY SKY HDi*, including *MY SKY HDi* model number, manufacturer and your SKY Card number.

Signal Test

To see the quality of the signal *MY SKY HDi* is receiving from the satellite input.

System Test

To check that *MY SKY HDi* is properly connected to your telephone line.

❖ Using the av button

You may wish to connect more items of equipment to your television than your television has connectors to support (for example, *MY SKY HDi*, plus a VCR, DVD player and/or games console). In this circumstance *MY SKY HDi* can act as an AV switcher allowing the television connector used by *MY SKY HDi* to be shared with another item of equipment. This item is referred to as the 'loop-through unit' as it is connected to the back of *MY SKY HDi* rather than directly to the television. Usually this is the VCR.

If you have a 'loop-through unit', you use the **av** button on your SKY remote control to switch between *MY SKY HDi* and the loop-through unit.

1. To switch to a looped-through item of equipment, press **av** on your SKY remote control.
2. To return to SKY, press **av**.

Notes

If you want to use the 'loop-through' facility, your TV must be connected to the TV SCART connector on *MY SKY HDi* while the loopthrough unit (VCR for example) must be connected to the VCR SCART connector on *MY SKY HDi*.

If you are using *MY SKY HDi* to record a digital programme, using 'loophrough' does not affect this. The recording will continue even if you use your video recorder to watch a video on your TV.

If your setup does not include a looped-through item, then when you press **av** on your SKY remote control, your television will display a blank screen.

If *MY SKY HDi* is not responding to the SKY remote control, it may be because the av button on your remote has been pressed. Press av again to return to SKY viewing.

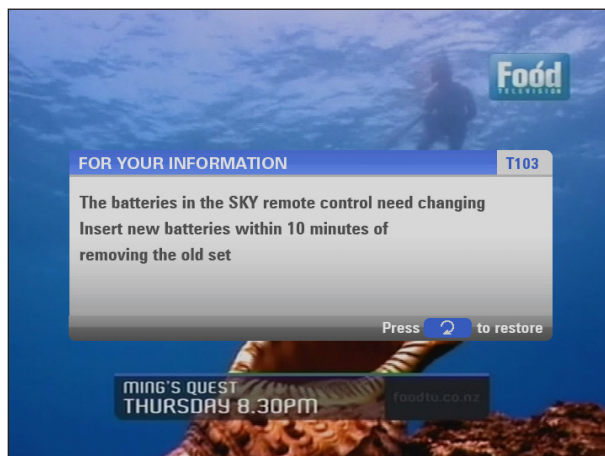
❖ Looking after your SKY Card

- ✗ Do not remove and re-insert your SKY Card unnecessarily.
- ✗ Do not bend your SKY Card.
- ✗ Do not put your SKY Card in liquids or use cleaning fluids on it.
- ✓ Keep your SKY Card away from children and pets.
- ✓ Always use your SKY Card in your *MY SKY HDi*. It will not work in any other *MY SKY HDi*.

Extra information

❖ Replacing the batteries in your remote control

When the batteries in your remote control are running low, the following message will appear on your TV screen.



To remove the message, press **back** (⏮), then make sure you replace the batteries as soon as possible. You may also see a 'low battery' symbol in the i-search banner (see right).

To replace the batteries, insert two AA batteries as follows:

1. Hold the upper, silver part, of your SKY remote control in one hand. With your other hand, push the catch on the battery cover upwards and remove the cover by pulling it outwards.



2. Remove the old batteries.
 3. Insert the new batteries. Be sure to match the + and – marks on the batteries to their respective marks inside the battery compartment.
 4. Replace the battery cover, by inserting the two tabs at the top of the cover first, then pushing the cover into place.
- ✗ Don't leave flat batteries in your remote control.
 - ✓ Replace both batteries at the same time.
 - ✓ Dispose of flat batteries in an environmentally-friendly way.



Low-battery symbol

MY SKY HDi

❖ Front panel

⦿ button & light

To switch MY SKY HDi into or out of standby

Lights up red when MY SKY HDi is in standby

Lights up blue when MY SKY HDi is out of standby (switched on)

message light

Lights up blue when there is a message waiting

Flashes blue when it is an important message

online light

Lights up blue when MY SKY HDi is online (using your telephone line)

Flashes when MY SKY HDi is sending or receiving information

ir receive light

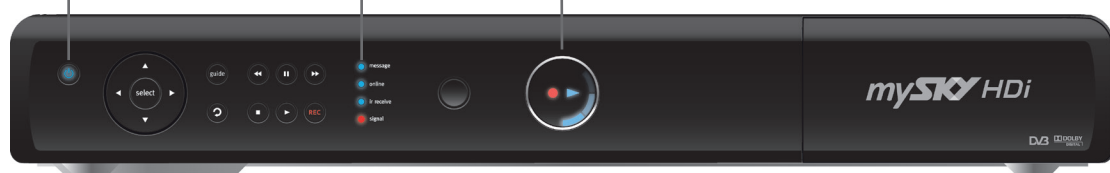
Flashes blue when MY SKY HDi receives a signal from your remote control

signal light

Lights up red when MY SKY HDi is on, but not receiving a satellite signal

Playback Indicator

Lights up when MY SKY HDi is playing or recording (see also page 76)



guide button

To display the TV guide

back button

To remove a screen and go back to the previous screen

◀, ▶, ▲ and ▼ buttons

While you are looking at screens - to move the highlight and change what is displayed on screen

While you are watching TV -

▲ and ▼ change the channel

select button

To confirm a choice or make a selection

◀◀ rewind button

To rewind the programme

⏸ pause button

To pause the programme or start a 'Live Pause' recording

▶▶ fast forward button

To fast forward the programme

■ stop button

To stop playback of the programme

▶ play button

To play the programme

REC record button

To record the programme

remote control sensor

Window that receives the signal from your remote control (do not block)

reset button

To reset MY SKY HDi (only in the event of a problem occurring)

USB 2.0 connector

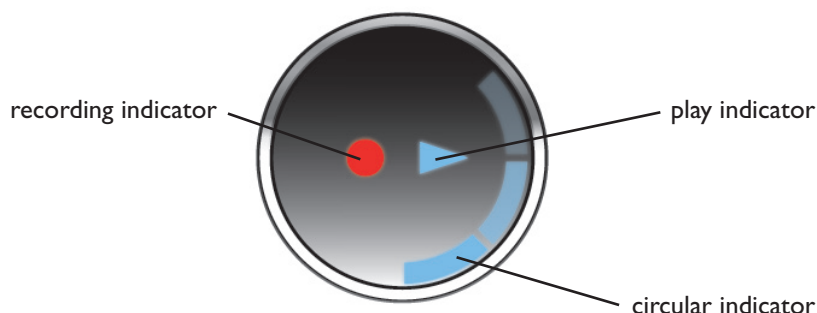
(for future use)

SKY Card slot

(behind pull-down door)

Insert your SKY Card here

❖ Understanding the Playback Indicator



The Playback Indicator on *MY SKY HDi*'s front panel lights up to show you what *MY SKY HDi* is doing. Provided you have 'Front panel indicator' set to 'Standard' (see page 64), the Playback indicator works as follows:

Recording Indicator

The recording indicator lights up constantly when *MY SKY HDi* is making a recording that will be listed in your Personal Planner.

It *does not* light up when you are using Live Pause or Instant Rewind, because these recordings are not saved in your Personal Planner.

Play Indicator

The play indicator *always* lights up whenever you are watching a recorded programme, whether it is a programme from your Personal Planner, or a Live Pause or Instant Rewind recording.

Circular Indicator

The circular indicator is used to show *playback*. It *does not* light up when *MY SKY HDi* is recording (unless you are watching a recorded programme at the same time).

- ◆ If you press **pause**, it lights up in a full circle.
- ◆ If you play a recorded programme from your **Personal Planner**, or if you use **Instant Rewind**, the indicator spins clockwise to show play or fast forward, and spins anti-clockwise to show rewind.
- ◆ When you are using **Live Pause**, the circular indicator *does not spin at all*. The reason for this is so that you can distinguish between Live Pause and Instant Rewind.

Note

To distinguish between Playback from your Personal Planner and Instant Rewind, press **play** to display the on-screen symbol (see page 89).

MY SKY HDi

❖ Rear view

Examples of how *MY SKY HDi* may be connected up are shown on pages 79 to 81.

HD COMPONENT VIDEO OUT

To connect to your HD TV's component video (Y Pb Pr) inputs (not recommended)

VCR SCART

To connect to your video recorder (usually via a SKY supplied lead, for example SCART to SCART or SCART to phono)

TV SCART

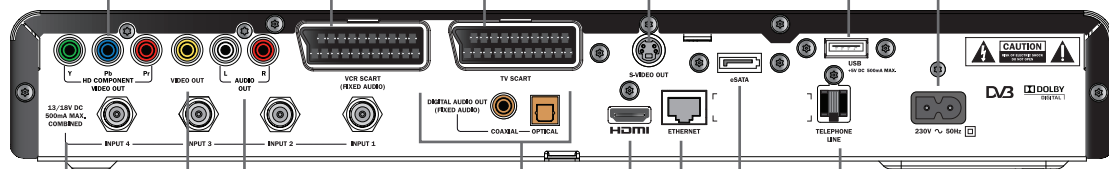
To connect to your TV (usually via a SKY supplied lead, for example SCART to SCART or SCART to phono)

S-VIDEO OUT

To connect to the S-Video input on your TV, video recorder or home cinema

USB 2.0 connector (for future use)

Power in
To connect to the power supply
Always disconnect the plug from the power supply before you remove the power connector from MY SKY HDi



VIDEO OUT

To connect to the 'video in' phono (RCA) connector on your TV, video recorder or home cinema

AUDIO OUT L + R

To connect to the left and right audio phono (RCA) inputs on your home cinema, TV, video recorder or stereo sound equipment

ETHERNET
(for future use)

HDMI

To connect to your HD TV's HDMI input (recommended)

TELEPHONE LINE

To connect the telephone lead

INPUTS 1, 2, 3 & 4

To connect the satellite signal inputs

DIGITAL AUDIO OUT (COAXIAL & OPTICAL)

To connect to a digital-audio (S/PDIF) input on your home cinema, TV, video recorder or stereo sound equipment

❖ Connections to MY SKY HDi

The connection diagrams are shown on pages 79 to 81.

WARNINGS

Always disconnect *MY SKY HDi* from the power supply before you connect it to (or disconnect it from) any other equipment.

The only way to disconnect *MY SKY HDi* from the power supply is to switch off the power at the power point then remove the power lead. *MY SKY HDi* must therefore be installed near to the power point, which should be easily accessible.

The supplied power lead has a 2-way connector at one end and a plug at the other. You should always insert the 2-way connector into *MY SKY HDi* **before** you insert the plug into the power supply.

Do not connect the plug to the power supply until you have made ALL the other connections. *MY SKY HDi* operates with a 230V AC, 50 Hz power supply.

Do not connect it to a DC power supply.

If you are in any doubt about the power lead, its plug or its connection, consult a competent electrician.

MY SKY HDi

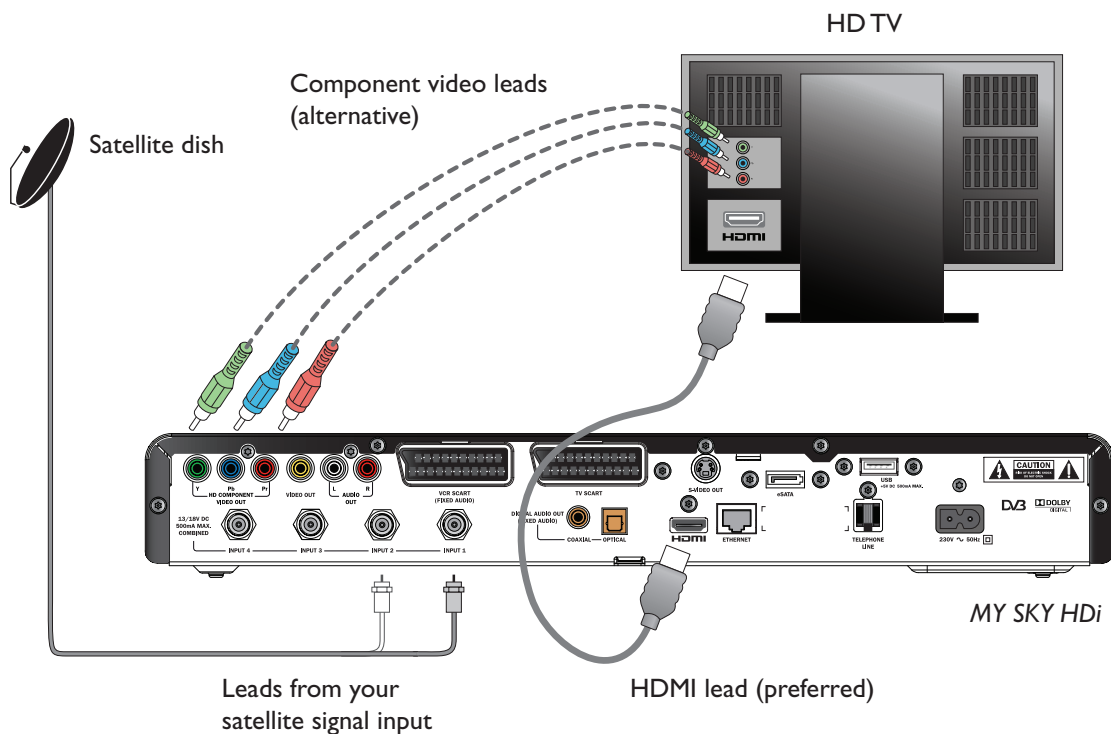
Connecting to your HD TV

The connection diagram below shows how *MY SKY HDi* may be connected up to your high-definition (HD) TV.

An HDMI lead carries both high-definition video and audio signals.

HDMI is the recommended connection option.

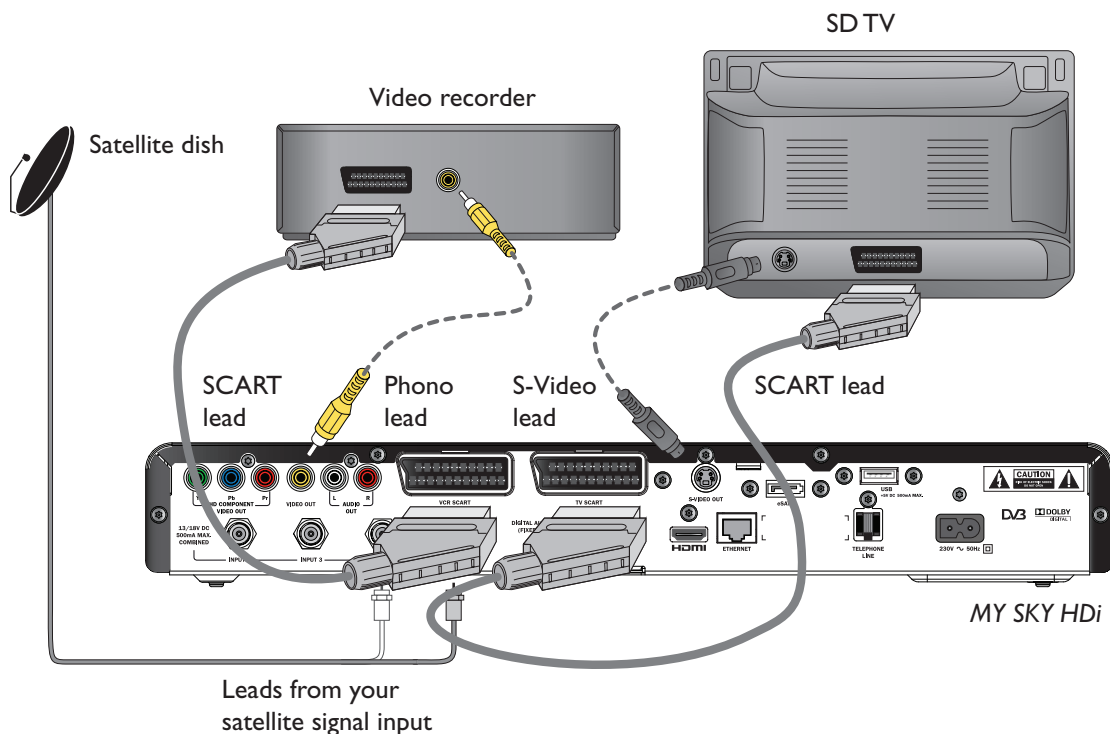
If you instead use component video (Y Pb Pr) leads, you must also use one of the optional audio connection methods shown on page 81.



Connecting to your SD TV and video recorder

The connection diagram below shows how *MY SKY HDi* may be connected up to your standard-definition (SD) TV and video recorder. Other connection setups are possible.

The dashed lines marked 'Phono lead' and 'S-Video lead' show optional video connections. You can use these to connect to your SD TV, video recorder or other item of equipment, if required. If you use either of these connectors, you must also use one of the optional audio connection methods shown on page 81.



MY SKY HDi

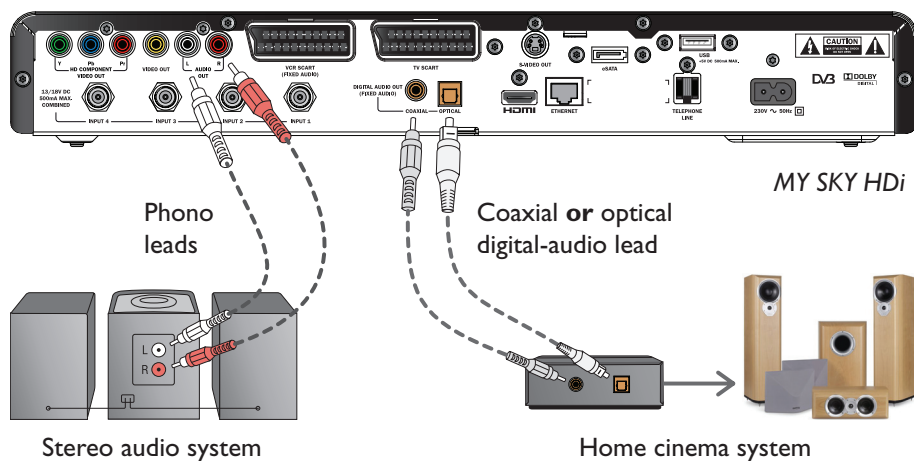
Optional audio connections

This diagram shows the optional audio connections you can make to obtain improved quality sound.

You can connect to a home cinema or stereo audio equipment as shown, or alternatively, if your TV and/or video recorder has the correct input connectors, you can connect to these as required.

Note

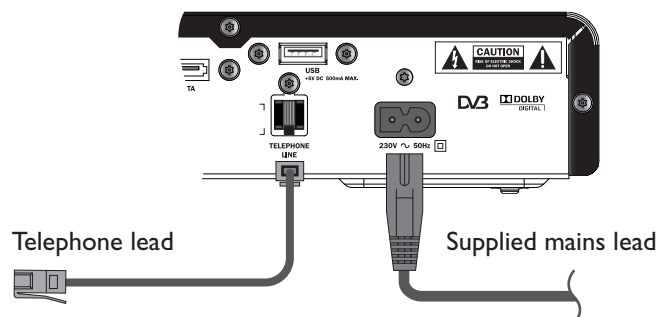
If you connect to your TV, video recorder or other equipment via the HD COMPONENT VIDEO OUT, VIDEO OUT or S-VIDEO OUT connectors, you must also use an audio connection, in order to hear/record sound.



Telephone and mains connections

Connect a telephone lead between a working telephone point and the socket marked 'TELEPHONE LINE' on MY SKY HDi's rear panel.

Finally, connect the supplied mains lead to the power input socket on MY SKY HDi, then to the mains power point. Also connect your other equipment (TV, video recorder, stereo system etc.) to the mains power supply.



Solving problems

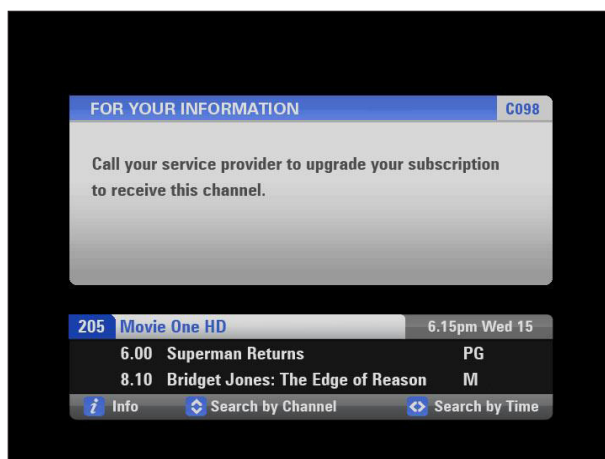
❖ Using Help

For more information on using *MY SKY HDi*, you can use the Help channel.

- ◆ To display the Help channel, press the **help** button on your remote control.

❖ On-screen messages

If one of the following messages appears on your TV screen, make a note of the number that appears with the message (for example, C098). If you need to call your Service Provider for assistance, please have the number handy so they can help you as quickly as possible. Please also have your SKY account number handy.



Solving problems

Before proceeding through this section, check that your TV and video recorder are set to the correct channels shown on page 91.

❖ General problems

Before calling your Service Provider for troubleshooting assistance, please run through the tabulated checks below and on the inner back cover.

Before you check connections between your equipment, make sure you disconnect all your equipment from the power supply. When you have finished checking and making connections, safely reconnect all the equipment to the power supply (see page 79).

Problem	Possible cause	Suggested solution
MY SKY HDi doesn't seem to be working, and there are no lights on the front panel.	MY SKY HDi is not receiving power.	Make sure that the power lead is properly plugged in and that the power supply is switched on. Check that the power point has power (try plugging in a lamp).
MY SKY HDi doesn't seem to be working, and the front-panel standby light is red.	MY SKY HDi is in standby.	Press ⏻ on the front panel, or SKY on your remote control.
MY SKY HDi doesn't seem to be working, and the front-panel standby light is blue.	MY SKY HDi is not correctly connected to your other equipment, or your other equipment is not correctly set up.	Check that all the connections are properly made. Check that your TV is plugged into the power supply and that it is switched on.
	Your TV is not switched to show digital channels.	If MY SKY is connected to your TV via a SCART lead, S-Video lead or phono lead, try selecting the appropriate AV channel on your TV.
MY SKY HDi doesn't seem to be working, and the front-panel signal light is red.	There is a problem with the signal.	Check that the satellite lead is correctly connected to MY SKY HDi. Check that nothing is blocking your satellite dish (if you have one), for example a tree or high building. There may be a temporary problem with the reception, caused, for example, by bad weather; try again later. If the problem continues, contact your SKY provider.
Your remote control isn't working.	Something is between the remote control and MY SKY HDi.	Make sure you point your remote control directly at MY SKY HDi and that nothing is between it and MY SKY HDi. The ir receive light on MY SKY HDi's front panel should flash each time you press a remote control button.
	The batteries are flat or inserted the wrong way round.	Check the batteries and replace them if necessary.
	MY SKY may be in 'loop-through' mode because you pressed the av button (see page 73).	If you want to watch digital TV, press av on your remote control to return to viewing SKY.

Solving problems

Problem	Possible cause	Suggested solution
You've forgotten your PIN.		Call your SKY provider for advice.
You are having difficulties using a SKY interactive feature, such as Active or Box Office.	There may be a problem with your telephone line.	Check that the telephone lead between <i>MY SKY HDi</i> and the telephone point is properly plugged in. (Always switch <i>MY SKY HDi</i> off at the power supply before plugging or unplugging any other equipment.) Check that the telephone line is working by picking up your telephone and listening for the tone.
An HDCP message is always displayed using an HD output.	Your TV may not be HDCP compatible.	Check your TV's user manual to see if HDCP is supported by your TV. Note: To turn this message off, change the HD Warning Settings in the HD Picture Settings menu (see page 67).
<i>MY SKY HDi</i> does not show pictures on-screen.	Your TV may not support the output resolution in the <i>MY SKY HDi</i> EPG settings.	Navigate to the High-Definition Picture Settings screen (see page 67), change the resolution and save settings. Try viewing the same channel again.
Teletext is not working.		Teletext is not available when using an HDMI or HD component video connection.
The telephone connection is not working, and you are unable to purchase On Demand or Pay-Per-View programmes.	The telephone lead is incorrectly plugged into the Ethernet port.	Connect the telephone lead to the port marked TELEPHONE LINE on <i>MY SKY HDi</i> 's rear panel.
Volume adjustment is not working.	You have connected your TV to the VCR SCART.	Connect your TV to the TV SCART.

Specification

Due to continued product improvement, this specification may change without notice.

General

Operating voltage:	230V AC \pm 15%; 50 Hz
Power consumption:	46W (max.)
Weight:	4.3 kg (packed, including accessories)
Dimensions (W x H x D):	404 mm x 60 mm x 294 mm
Operating temperature range:	0 °C to +50 °C
Storage temperature range:	-20 °C to +60 °C

Rear panel connectors

230V 50 Hz (Power input)	IEC 320 2-pin reversible
TELEPHONE LINE	RJ11 female
ETHERNET	RJ45 female
HDMI	High-Definition Multimedia Interface - stereo audio
VCR SCART	SCART (composite video in/out; component in; S-Video in/out; RGB in) - audio level fixed
TV SCART	SCART (composite video out; component out; RGB out; S-Video out) - audio level variable
AUDIO OUT L + R	Left and right phono (RCA) audio out - audio level variable
S-VIDEO OUT	4-way mini-DIN
VIDEO OUT	Phono (RCA) composite video out
HD COMPONENT VIDEO OUT	Phono (RCA) Y Pb Pr component video out
COAXIAL AUDIO OUT	Phono (RCA) electrical S/PDIF digital-audio out - supports Dolby® Digital audio
OPTICAL AUDIO OUT	Optical S/PDIF digital-audio out - supports Dolby® Digital audio
USB	USB 2.0 type 'A' connector
eSATA	SATA 1.0 connector
INPUT 1, 2, 3 & 4	4 x IEC 169-24 F-type female

Front-panel connectors

USB	USB 2.0 type 'A' connector
smartcard	slot for your SKY Card

Specification

The product complies with the following safety standards:

- AS/NZS 60065: 2003

- AS/NZS 60950:2003 incl. Amendment No. 3

The EMC (Electro-Magnetic Compatibility) specification of the product is as follows:

- AS/NZS CISPR 13: 2004

-AS/NZS CISPR 22:2006





The product complies with the following Telecoms standard:

PTC200:2006

PTC200 General Warning



The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

Glossary

4:3	<p>The standard shape of TVs and programme transmissions.</p>  <p><i>Standard - 4:3 programme on a 4:3 TV</i></p>
14:9	<p>A display option for TV programmes. It is slightly wider than 4:3 but not as wide as 16:9.</p> <div>   </div> <p><i>14:9 programme on a 4:3 TV 14:9 programme on a 16:9 TV</i></p>
16:9	<p>The widescreen shape of TVs and programme transmissions. The Widescreen symbol (see right) displays in the i-box when a programme is transmitted in a widescreen format.</p>  <p><i>Widescreen - 16:9 programme on a 16:9 TV</i></p>
CGMS-A	<p>(Copy Generation Management System - Analog) - Type of copy management used to limit recording of programmes from analog outputs.</p>
Closed Captions	<p>A transcription of the audio soundtrack displayed on-screen. You can turn Closed Captions 'On' or 'Off' (see page 70). The Closed Captions symbol (see right) displays in the i-box when Closed Captions are available.</p>
Dolby	<p>Digital audio format widely used in home theatre systems (e.g. Dolby 5.1 surround sound). If you have used the 'COAXIAL AUDIO OUT' or 'OPTICAL AUDIO OUT' connectors to connect MY SKY HDi to audio equipment with Dolby Digital decoding capabilities, you can select this option for enhanced sound (see page 70).</p>
HDCP	<p>High Bandwidth Digital Content Protection - Type of encryption that prevents unauthorized devices from accessing and displaying content.</p>
HDMI	<p>High-Definition Multimedia Interface - An interface that allows digital information to be passed from one digital device to another, for example from MY SKY HDi to a HD TV.</p>
HDMI connector	<p>An interface that allows an HDMI lead to be connected to MY SKY HDi.</p>
HDMI lead	<p>A type of lead (see right) that connects to MY SKY HDi. An HDMI lead carries digital content from one device to another.</p>
i-box	<p>An information box which gives extra information about a programme listed in the i-search banner, Guide, SKY Box Office or Personal Planner.</p>



Glossary

i-search banner	The channel and programme information banner that displays when you change channel or press select while you are watching SKY Digital channels.
Letterbox	<p>A description of how widescreen (16:9) programmes display on a standard (4:3) TV.</p> <p>The whole of the widescreen transmission displays, but black bars will appear at the top and bottom of the screen.</p>  <p><i>Letterbox - 16:9 programme on a 4:3 TV</i></p>
Macrovision	Type of content protection that prevents recording of content from MY SKY HDi analog outputs.
MPEG	The setting for standard digital stereo audio from MY SKY HDi's optical audio out and digital audio out connectors
MY SKY HDi	SKY Digital's High-Definition Personal Digital Recorder.
Pillarbox	<p>A description of how standard (4:3) programmes display on a widescreen (16:9) TV.</p> <p>The whole of the picture displays, as if it were on a standard TV, with black bars at either side of the picture.</p>  <p><i>Pillarbox - 4:3 programme on a 16:9 TV</i></p>
PIN	Personal Identification Number used to restrict access to certain areas of your SKY service.
Playback symbol	An on-screen symbol which shows you what MY SKY HDi is doing. See page 84.
Playback indicator	This display, on MY SKY HDi's front panel, lights up to show you what MY SKY HDi is doing. See page 76.
PDR	An abbreviation for Personal Digital Recorder.
SCART lead	The type of lead (see right) you use to connect your equipment via the SCART connectors.
S/PDIF	'Sony/Philips Digital Interface' - digital audio interface to home theatre amplifiers. Use of this connector is required to support Dolby Digital 5.1 surround sound.
STB	An abbreviation for set-top box, another name for MY SKY HDi.
Subtitles	Text on your TV screen that is a transcript or translation of the programme's audio soundtrack, usually used for foreign-language programmes. The Subtitles symbol (see right) displays on the i-search banner when subtitles are available. You cannot choose whether they appear or not.



On-screen symbols

The following symbols appear on your TV screen while you are using *MY SKY HDi*. They are explained throughout this User Guide, but here is a handy reference of what each symbol means.



Play (during playback from your Personal Planner)

The blue ring rotates clockwise.

The number, shown with a *plus* sign, is the number of minutes *since the start of the recording*.

Slow-motion play

The blue ring rotates clockwise at half the speed of normal play.



Play (during Live Pause or Instant Rewind)

The blue ring rotates clockwise.

The number, shown with a *minus* sign, is the number of minutes *before live TV*.

Slow-motion play

The blue ring rotates clockwise at half the speed of normal play.



Pause (during playback from your Personal Planner)

The blue ring does not move.

The number, shown with a *plus* sign, is the number of minutes *since the start of the recording*.



Bookmarked (during Pause of playback from your Personal Planner)

Shows you have just selected that point to be a Bookmark.



Pause (during Live Pause or Instant Rewind)

The blue ring does not move.

The number, shown with a *minus* sign, is the number of minutes *before live TV*.

Note: When you first press Live Pause, the words 'Live Pause' display instead of the number.



Fast forward (during playback from your Personal Planner)

The blue ring rotates clockwise at double-speed, containing the selected fast-forward speed (x2, x6, x12 or x30).

If the number is a *minus* number, Fast forward is taking place in Live Pause or Instant Rewind.



Rewind (during playback from your Personal Planner)

The blue ring rotates anti-clockwise at double-speed, containing the selected rewind speed (x2, x6, x12 or x30).

If the number is a *minus* number, Fast forward is taking place in Live Pause or Instant Rewind.

On-screen symbols



+22mins

Skip forward

The blue ring does not move.

The number shows the number of minutes *since the start of the recording*.



+16mins

Skip back

The blue ring does not move.

The number shows the number of minutes *since the start of the recording*.

Note

No playback symbols appear on-screen while the i-search banner or i-box is displayed.

On-screen symbols

Congratulations – your SKY service is installed. Now you’re ready to experience television like never before - SKY will change the way you watch television forever!

Below is some useful information about your SKY installation. If calling your Service Provider, be sure to have these details ready so we can assist you promptly with your enquiry.

My Account Number is: _ _ _ _ _

In my

room

On my TV, SKY is on...

A

On my VCR, SKY is on...

B

On your TV, access your VCR channel by pressing the av button on your remote control.

OR

My VCR is tuned on TV channel...

C

When instructed to switch to Channel A, B or C, switch to the channel written above by your installer on the corresponding field.



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